

N618NAS1

# TECHNICAL BULLETIN

10 AUG 2021



© Jaguar Land Rover North America, LLC

NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

---

## SECTION:

100-00

---

## SUBJECT/CONCERN:

Service Action - Malfunction Indicator Lamp (MIL) Incorrectly Illuminated

---

## AFFECTED VEHICLE RANGE:

MODEL:	MODEL YEAR:	VIN:
Range Rover (LG)	2019-2020	400174-599023
Range Rover Sport (LW)	2019-2020	700169-899080

---

## MARKETS:

CANADA, USA

---

## CONDITION SUMMARY:

**SITUATION:**

A potential issue has been identified on certain vehicles within the listed Affected Vehicle Range where a false Malfunction Indicator Lamp (MIL) may be displayed on the instrument cluster panel, but there is no effect to the vehicle operation or emissions.

**ACTION:**

Retailers are required to HOLD affected new vehicles that are within your control and refrain from releasing the vehicles for new vehicle sale pending completion of the procedure(s) detailed in this Technical Bulletin. Unsold vehicles should have this performed as part of the Pre-Delivery Inspection (PDI) process but must have it completed prior to vehicle handover to the customer.

Affected vehicles already in the hands of customers should be updated at the next available opportunity.

---

## PARTS INFORMATION:

No parts required.

---

## SPECIAL TOOLS INFORMATION:

Refer to TOPIx Workshop Manual/Service Instruction(s) for any required special tools.

---

## SROS

DESCRIPTION	SRO	TIME
Battery Energy Control Module (BECM) - Update ECU	85.15.08	0.2
Drive in/drive out	02.02.02	0.2

**NOTE:**

Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to TOPIx to obtain the latest repair time.

---

## WARRANTY INFORMATION

Warranty claims should be submitted quoting program code N618 with the relevant option code from the table below. As option codes are used there is no requirement for you to enter SROs or parts, these are included for information only.

PROGRAM CODE	OPTION	DESCRIPTION	SRO	TIME
N618	A	BE <del>CM</del> - Update ECU	85.15.08	0.2
N618	B	BE <del>CM</del> - Update ECU Drive in/drive out	85.15.08 02.02.02	0.2 0.2

**NOTE:**

The option that contains the drive in/drive out allowance may only be claimed when the vehicle has been brought back into the workshop for this action alone to be undertaken.

Warranty claims should be submitted in accordance with the current Jaguar Land Rover (JLR) Global Warranty Manual, and its amendments, unless stated otherwise in this bulletin.

---

## CUSTOMER REIMBURSEMENT AND RELATED DAMAGE PROCESS

If a customer has indicated that they have already paid for this concern as a normal retail repair (vehicle outside warranty period), a copy of the repair invoice must be produced as proof of the repair. The retailer must directly reimburse the customer and a claim for recovery of this cost should be made using the related damage procedure.

The related damage procedure should also be used to reimburse retailers for any additional ancillary parts or service operations not listed in this bulletin that were required to complete the repair.

Claims for related damages can only be made when this bulletin has been paid/accepted. Claims should be submitted quoting program code N618 and by clicking the 'Related Damage' radio button on the claim submission screen. The warranty claim for reimbursement should be submitted using option code X as detailed in the table shown below and entering the cost to be reimbursed against the sundry code of 'ZZZ999'. For any ancillary parts, add relevant details in the table. All costs should be entered in local currency.

PROGRAM CODE	OPTION	DESCRIPTION	PART NO.	SRO	SUNDRY	VALUE
N618	X	Reimbursement to owner	As required	As required	ZZZ999	Retailer entered

A copy of the invoice must be attached to the repair order for Warranty Audit purposes. A brief comment should be entered in the 'Technician Comments' field on the claim to itemize and explain the charges.

Only vehicles eligible for Service Action N618 are included in this process. Only one claim per vehicle for related damages will be accepted.

#### DIAGNOSTIC INSTRUCTION

1.

##### CAUTIONS:

- This procedure requires a minimum of Pathfinder 340 installed or later.
- All ignition ON/OFF instructions must be followed. Failure to complete these instructions may cause damage to the vehicle control modules.

##### NOTE:

The JLR approved diagnostic equipment will read the Vehicle Identification Number (VIN) for the vehicle and automatically take the vehicle out of 'Transportation Mode' if required.

Connect the JLR approved battery support unit.

2. Connect the JLR approved diagnostic equipment to the vehicle and begin a new session.

3. Follow the JLR approved diagnostic equipment prompts.
  - Select 'ECU Diagnostics'.
  - Select 'Battery Energy Control Module [BECM]'.
  - Select 'Update ECU'.
  - Follow all on-screen instructions to complete the task.

---
4. If required, reset the vehicle to 'Transportation Mode'.

---

5. When all of the tasks are complete, exit the session.

---

6. Disconnect the JLR approved diagnostic equipment and the JLR approved battery support unit.