



Technical Service Bulletin

PSS 91 MIB3: image missing from the interior lighting menu

91 21 24 2064377/1 August 25, 2021.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A5, S5, and RS5	2021	All	MIB3

Condition

Customer states:

- The picture in the interior lighting menu of the MMI is missing (Figures 1 – 2).



Figure 1. Picture is missing in the interior lighting menu.



Figure 2. What is expected as screen content.

Technical Background

A software related malfunction can cause the picture to not be displayed under certain circumstances.



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Production Solution

Not applicable.

Service

1. Explain to the customer that a solution is forthcoming for the 1st quarter of 2022 and that no repairs are necessary at this point. Do not replace any components for this condition since this will not resolve the customer's concern.
2. Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *Related Links >> Service*), or through the Technical Assistance page in Elsa.

Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Additional Information

All part and service references provided in this TSB (2064377) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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