

M2 Bulkhead Module Shortage

Communication Type: General News

Date: 3/26/2021

To our Dealer Partners,

As a follow up to the DTNA Executive Webinar broadcast to the dealer body on March 16th 2021 at 12:00pm Pacific, we all understand there is a global shortage of computer chips that unfortunately, will impact our M2 product production.

With reference to Table 1 below, the goal of this communication is to provide the part numbers of the affected modules in question and Aftermarket decisions based upon the situation. If you obtain or have any modules in inventory, the current software and Truck models are provided. These module part numbers are now on manual allocation when ordered from DTNA until the situation is rectified.

(See Attached Table)

For claims submitted through OWL, the parts in Table 1 were always required for return; hence, there are no changes to the claim filing process.

Lastly, there are additional on-going efforts to obtain modules for use in the Aftermarket. We will communicate further on the progress of these initiatives.

Thank you,