
PuMA measure

RR2X RR31 Glovebox Opening and Closing issue

UR-V-2 65537744-01 - 5/14/21

Complaint:

The glovebox has difficulty opening and closing, or in some instances will not open or close.

Cause

Failure of the retaining clip in the internal lever.

Measure

This measure is designed as a temporary repair solution in the event that one of the retaining levers breaks on the inside of the glovebox lid.

Please read attached document for details on the following repair

Part Required:

Plastic Rivet 1908077

Super Glue

Step 1. Remove the leather cover on the glovebox lid

Step 2. Cut plastic rivet down to a length of 6mm ± 0.5 (see attached document)

Step 3. Apply Super Glue below the head of the plastic rivet (see attached document)

Step 4. Fix the plastic rivet in the area of the broken clip

Step 5. Ensure the lever is still able to rotate

Step 6. Reassemble and thoroughly function check

After this repair if the glovebox still will not open/close, please raise a TSARA case with clear images documenting the repair carried out, and the current condition of the lever mechanism.

Recommended FRU:

RR31 - 51 16 377 Replacing glove compartment lid 4 FRU

RR21/22 - 51 16 376 Removing and installing glove compartment lid 5 FRU

RR21/22/31 - 51 99 000 Job time without allowance for / body equipment 4 FRU for the repair once disassembled

Validity information

Model series: [RR22, RR31, RR21]

Engine range: [ALL]

Body style: [ALL]

Fault codes: []

Production period: -

Repair overviews

51/16/019/12328/30269, Glove box, Cannot be encoded with VFC, , Cannot be encoded with VFC, , Checking, repairing, replacing

Attachments

Number of attachments: 1