

**SIB 62 01 17****Remaining Service Distance for TFT-Type Instrument Cluster**

2021-05-24

This Service Information Bulletin replaces SI 63799771-01 **dated October 2017**.

The contents of this bulletin have not changed; bulletin numbering was updated.

63799771

**MODEL**

This document applies to the following Motorrad AG models: 0A12,0A61

This document applies to the following Motorrad model descriptions: R 1200 GS US,R 1200 GS ADV US

This document applies to the following Motorrad series: K51,K50

**SITUATION**

This document is applies to the following categories: Instruments

Supporting Materials

[picture\\_as\\_pdf 63799771\\_01\\_Remaining\\_service\\_distance\\_for\\_TFT\\_type\\_instrument\\_cluster.pdf](#)

**Measure no.**

US 63799771-01

**Subject**

Remaining service distance for TFT-type instrument clusters

**Status date (mm/dd/yy)**

10/13/17

**Status**

Accepted

**Organization**

US, MOT

**Date created (mm/dd/yy)**

10/13/17

**Created by**

Martin Bumba

**PQM Problem reference****Release date (mm/dd/yy)****Approved by****Dealer release**

Allow automatic release

**Vehicles affected****E series**

K50/11 K51

**Engine****Body****Production period (from/to)**

(mm/dd/yy)

**Comment on production period****Feedback (all cases relating to**

measure up to) (mm/dd/yy)

/

**Complaint**

Service distance cannot be set in miles in ISTA for TFT-type instrument clusters.

**Cause**

On the TFT instrument cluster, the remaining service distances are set in increments of hundreds (100, 200, 300...).

When entering miles, the instrument cluster internally calculates with kilometres.

This conversion from miles to kilometers does not fit in the sequence of increments of hundreds.

**Measure**

Immediate measure:

Convert the instrument cluster from miles to kilometres. When setting the remaining service distance in ISTA, enter a number in full hundred increments (e.g. 1000, 9300).

The convert the instrument cluster to miles again.

This issue will be rectified with ISTA version 4.08.2x, will be released in November.

**Complaint**

<b>Fault location</b>	<b>Fault type</b>	<b>Fault place</b>
62/11 Instrument cluster	Development fault	

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**Cause**

<b>#</b>	<b>Fault location</b>	<b>Fault type</b>	<b>Fault place</b>
1	62/11 Instrument cluster		Front
	<b>Repair Task</b>	<b>Special Clearance</b>	<b>Area</b>
		No	Electrics/Electronics

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**Fault code****Progman / DIS / ISTA / ISTA/P**

<b>System</b>	<b>State</b>	<b>Version</b>
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