



SIB 65 05 21

WHIRRING NOISES FROM THE STEERING WHEEL

MODEL

E-Series	Model Description	Production Date	Affected Option Code
F44	2 Series Gran Coupe	Produced from November 1, 2018	Vehicles equipped with optional SA710 M- Sports Steering Wheel
G20	3 Series Sedan		
G22	4 Series Coupe		
G23	4 Series Convertible		
G29	Z4 Roadster		

SITUATION

When driving over rough road surfaces/cobblestones, there is a whirring/squeaking noise coming from the steering wheel-mounted air bag assembly.

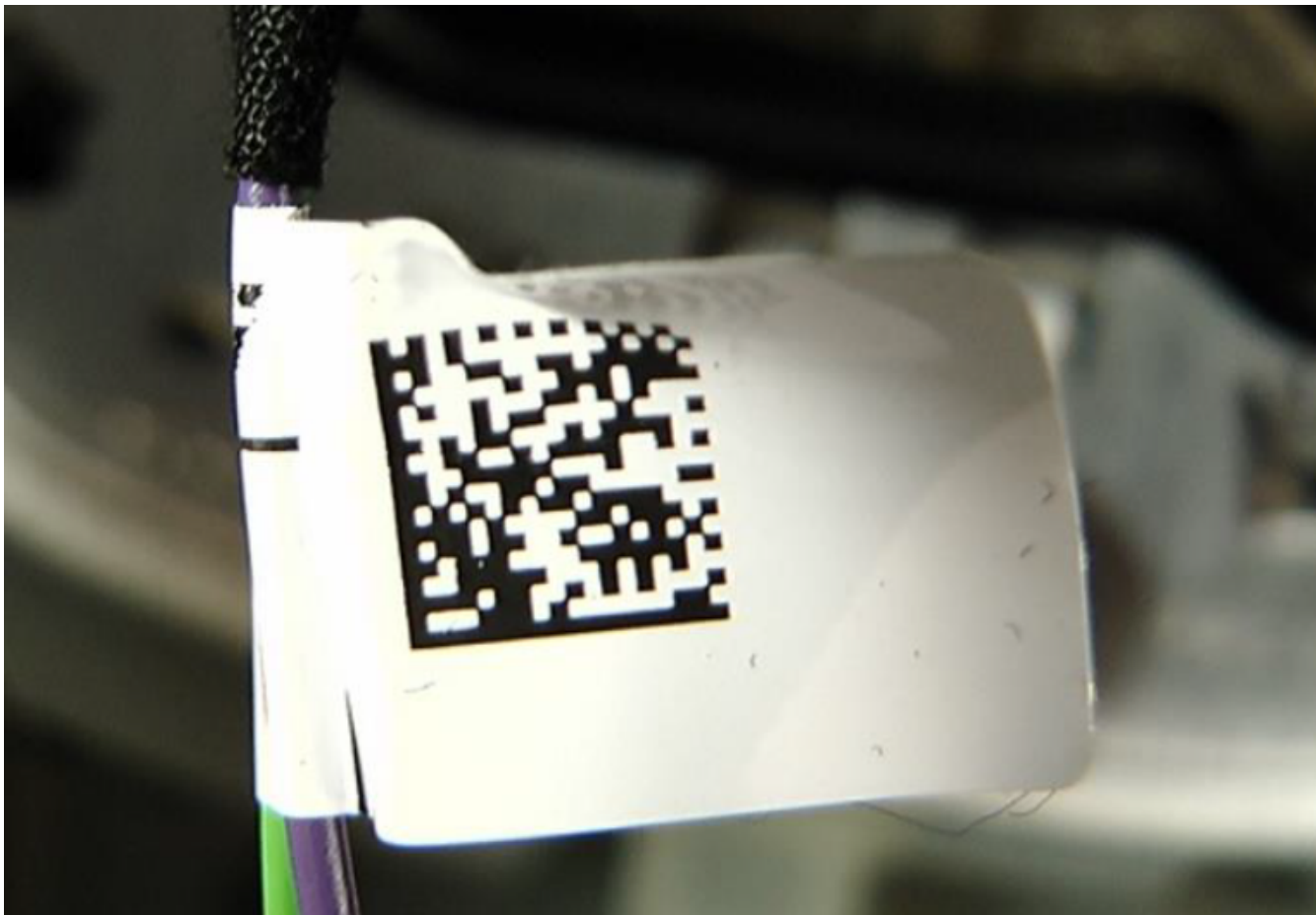
See video [link](#) below.

CAUSE

Due to induced vibrations from the rough road surface, the label on the air bag harness causes the noise. The label is only needed during the production process and can be removed afterwards.

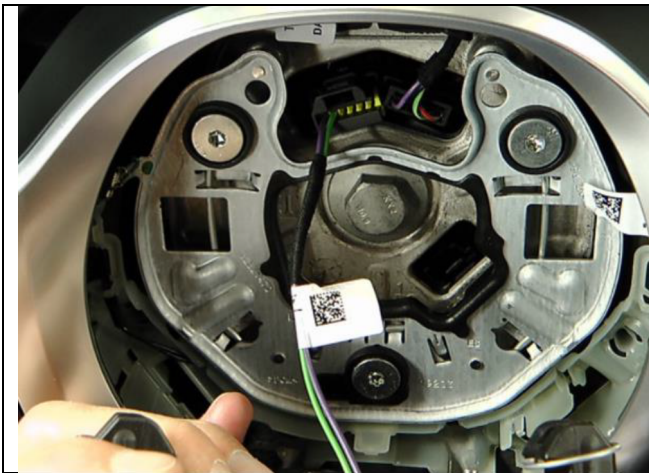
CORRECTION

Remove the air bag assembly from the steering wheel and remove the assembly identification label from the air bag harness.

**PROCEDURE**

In the event of a customer complaint, proceed as follows:

- Remove the air bag unit on the steering wheel
- Follow Repair Instructions 3234030



Remove the assembly identification label from the air bag harness.

- Refit the air bag unit
- Follow Repair Instructions 3234030
- Reassess the vehicle

PARTS INFORMATION

A part exchange does not provide a solution in this case and is therefore not permitted.

WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Defect Code:	3234013900	Airbag unit, steering wheel Unpleasant noises

Operation	Description	Labor Allowance
32 34 030	Removing and installing airbag unit (Main work)	Refer to AIR
Or:		
32 34 530	Removing and installing airbag unit (Plus work)	Refer to AIR
And:		
32 99 000	Work time to remove the assembly identification label from the airbag harness	1 FRU

If you are using a Main labor code for another repair, use the Plus code labor operation 32 34 530 instead of 32 34 030.

Based on which applies to your center, please refer to **SI B01 01 20** or **B01 07 20** for claiming your diagnosis work time, job/repair work time, and for the RO/claim repair and work time explanation procedures

QUESTIONS REGARDING THIS BULLETIN

Technical inquiries	Submit feedback at the top of this bulletin
Warranty inquiries	Please contact the Warranty department by either using the Live Chat that's available in the Warranty Documentation Portal or through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections
Parts inquiries	Submit an IDS ticket to the Parts Department

BV650121 – Whirring noises from the steering wheel

Supporting Materials

Videos

[65 01 21](#)