



Upcoming Safety Recall

URGENT - Advanced Tool Ordering Requirement


This notice is for:	✓ Dealer Principal	✓ Service Manager	✓ Warranty Administrator
	✓ Sales Manager	✓ Parts Manager	✓ Technicians

In an effort to prepare dealerships for an upcoming recall, this notice is to inform you of a campaign-specific tool.

NOTE: Distribution and support for this tool will NOT be managed by the Volkswagen Tools and Equipment program. Please do not contact the Volkswagen Service Tools and Equipment Program regarding support for this tool.

Date	August 16, 2021
Anticipated Campaign Launch	August 2021

Required Campaign Specific Tool

EXAMPLES:	
	<p>Dealers must immediately obtain a force gauge or scale to support an upcoming Safety Recall that will be announced and launched in August 2021. Locally source the tool so it's at your dealership on or before August 23rd, 2021.</p> <ul style="list-style-type: none"> • Digital Force Gauge or a digital hanging scale (luggage scale, for example) equipped with a hook. <ul style="list-style-type: none"> ○ TIP: Use internet shopping keyword search "force gauge" or "hanging scale" • Min force (weight) readout requirement = 300 Newtons (67.4 lbs/30.6 kg) • A force gauge with an audible tone when the set force is reached is the preferred tool. <p>The cost of one gauge/scale, up to \$120.00, can be claimed when the campaign is released.</p>

<END OF MESSAGE>