



**RECREATIONAL VEHICLE SAFETY
RECALL NOTICE**
 Cummins Recall: 21E-032
 DTNA Safety Recall: FL886
 Thor Motor Coach Safety Advisory: RC000233
 August 2021

IMPORTANT SAFETY RECALL - SERVICE ADVISORY

This notice applies to your vehicle: «VIN»

«Owner_name»
 «Street»
 «City», «State» «Zip»

Dear «Owner_name»:

Thor Motor Coach has been informed by Cummins Inc. has decided that a defect which relates to motor vehicle safety exists in certain Cummins L9 and ISX12 engines manufactured between January 2, 2017 and October 16, 2020 and installed in buses, school buses, emergency vehicles and recreational vehicles. Cummins has initiated recall 21E-032. In addition, Daimler Trucks North America LLC (DTNA) has released a Companion Campaign, FL886. We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

***Reason for
this recall***

The fuel rail assembly may develop leaks, which may result in an undetected prolonged diesel fuel spray. A leak involving spraying/misting fuel in the presence of an ignition source may increase the risk of fire. This affects the following Thor Motor Coach products: model year 2018-2022 Tuscany and Venetian motorhomes.

***What they
will do***

Cummins has released field Safety Campaign #C2423 “L9/ISX12 Fuel Rail Safety Campaign for Selective North America On-Highway Applications” to correct this condition by inspecting the rail threads for damage and, if damage is found, replacing the rail and fuel lines. If no damage is found, new crush washers will be installed in the rail assembly using a special tool. This campaign is currently available at Cummins Distributors and authorized Warranty Dealers. The repair will be completed free of charge and most applications will require approximately 2.5 hours to complete.

***What we need
you to do***

Contact the nearest Cummins Distributor or authorized Warranty Dealer to arrange to have this campaign performed on your engine. The distributor or dealer will work with you to schedule the best date to complete this repair.

In the meantime, Cummins advises you to periodically check the fuel rail for signs of leaking and seek repairs if leaks are identified. If a leak occurs, the operator may see or smell diesel fuel and in some cases, the check engine lamp may illuminate.

If you have questions or concerns about this recall, please contact your local Cummins Distributor or authorized warranty dealer. You may also contact Cummins Care at 1-800- CUMMINS (1-800- 286-6467) or visit their website at care.cummins.com. If you are not able to have the defect remedied without charge and within a reasonable time, you may wish to submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov.>) Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your attention and cooperation in this matter.

Sincerely,
Thor Motor Coach

