



**Audi**

## **AUDI DEALER COMMUNICATION**

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### **Deactivation Notice – Emissions Recall 24GJ / Engine Control Module (ECM) Software**

**This notice is for:**

- ✓ Dealer Principal
- ✓ General Manager
- ✓ Sales Managers

- ✓ Service Manager
- ✓ Parts Manager
- ✓ Service Consultant

- ✓ Warranty Administrator
- ✓ Technicians

**Date:** August 11, 2021

**Deactivation Information**

- Effective immediately, ELSA visibility for Emissions Recall 24GJ has been turned off. No further repairs under this code should be performed at this time.
- Please reach out to your customers to cancel any appointments you may have scheduled for this work.
- Any outstanding claims for repairs already completed on or before August 11, 2021 should be submitted in SAGA as normal. Please reference the claiming instructions found in ServiceNet. **Claim entry must be completed on or before August 31, 2021.**
- At this time, there is no ETA as to when this action will be turned on for repairs again.

**-END OF MESSAGE-**

*Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.*