



Technical Service Bulletin

91 MIB2+: Selected radio station sporadically is not retained after the vehicle is parked

91 21 18 2064245/1 August 5, 2021.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q3	2018 - 2021	All	MIB2+

Condition

Customer states:

- When selecting a radio station out of the favorite list, that radio station is not retained after the vehicle has been parked.

Technical Background

There is a technical limitation in the current MMI system.

Production Solution

Not applicable.

Service

In some cases, the radio station selected via the favorites menu is not retained after the vehicle has been parked and restarted. In those cases, the station that was most recently selected from the regular radio station list is being retained. This is a technical limitation of the MMI system installed in the vehicle.

Please explain to the customer to select the radio station via the main radio station list if they want it to be retained after the vehicle has been parked. Do ***not*** replace any components as this will not resolve the customer concern.

Warranty

This TSB is informational only and not applicable to any Audi Warranty.



Technical Service Bulletin

Additional Information

All part and service references provided in this TSB (2064245) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

©2021 Audi of America, Inc. All rights reserved. The information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Audi of America, Inc., its affiliated companies, and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites, without the prior expressed written permission of the publisher.