



Technical Service Bulletin

43 Multiple warnings messages and/or lights in the cluster, DTC B200FF5 and/or B200FF3 stored in the suspension module

43 21 54 2055705/2 August 16, 2021. Supersedes Technical Service Bulletin Group 43 number 19-30 dated July 26, 2019 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Audi e-tron quattro, Audi e-tron Sportback	2020	All	Not Applicable

Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised <i>Service</i> (Revised Note)
1	07/26/2019	Initial publication

Customer states:

- There are multiple warning messages in the cluster.

And/or

- There are multiple warning lights in the cluster.

Workshop findings:

One or more of the following DTCs may be stored in the suspension control module, J775 (address word 0074):

- **DTC B200FF5** (Internal malfunction).
- **DTC B200FF3** (Internal malfunction).

Technical Background

The DTCs are caused by a timing issue within the memory access of the suspension control module.

Production Solution

Improved control modules were implemented in January of 2020.



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Service

Clear the DTCs and release the vehicle.



Note:

If there are additional DTCs in the suspension control module or the return of the DTCs informed in this bulletin, please follow the test plan to resolve the issue.

Warranty

Claim Type:	<ul style="list-style-type: none">• 110 up to 48 Months/50,000 Miles.• G10 for CPO Covered Vehicles – Verify Owner.• If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	4316		
Damage Code:	0040		
Diagnostic Time:	GFF	0150 0000	Time stated on the diagnostic protocol (Max 50 TU)
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
Claim Comment:	As per TSB #2055705/2		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All parts and service references provided in this TSB (2055705) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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