

2021 Ascent

A DCM BOARD INOP-GETTING ERROR CODE SAYING DCM BOARD INOP T/S WITH PLEASURE WAY AND SPYDER CONTROL AROUND 5 HOURS OF DIAG TIME TO FIND THE PROBLEM IN THE SYSTEM. DCM BOARD IS IN FACT INOP PROPER VOLTAGE AND ALL CABLES ARE TIGHT LEADS PROPERLY CRIMPED. INSTRUCTED BY SPIDER TO EXPEDITE SHIPPING OF DCM R/R DCD LABOR 6.5 **3.0 approved maximum (2.0 hours diagnosis and 1.0 R/R DCM3).**

2021 Plateau

ISSUE:

"the battery thermistor reading from the DCM3 is invalid" on touch screen diagnostics-faults
House battery is not charging from shore power

As per our electrical supervisor, the DCM3 will have to be replaced. Communicate this with Spyder Controls for guidance and for warranty part. PW will help with labor.