		GROUP	MODEL	
		BOD	2022MY Stinger (CK)	
		NUMBER	DATE	
		302	August 2021	
TECHNICAL SERVICE BULLETIN				
SUBJECT: SERVICE ACTION: FRONT DOOR TRIM				

This bulletin provides information to inspect the two (2) (LHS & RHS) front door trim grip handles on some 2022MY Stinger (CK) vehicles produced from February 25, 2021 through June 17, 2021, which may have the grip handle detached from the inside door trim. Follow the procedure outlined in this publication to inspect the front door trim grip handles <u>and</u> replace the door inside handle bracket screws <u>or</u> replace the front door trim as outlined in the inspection. Before conducting the procedure, verify that the vehicle is included in the list of affected VINs.



Door Trim Grip Handle (Left)

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A Service Action is a repair program without customer notification that is performed during the warranty period. Any dealer requesting to perform this repair outside the warranty period will require DPSM approval.

Repair status for a VIN is provided on WebDCS (Service  $\rightarrow$  Warranty Coverage  $\rightarrow$  Warranty Coverage Inquiry  $\rightarrow$  Campaign Information). Not completed Recall / Service Action reports are available on WebDCS (Consumer Affairs  $\rightarrow$  Not Completed Recall  $\rightarrow$  Recall VIN  $\rightarrow$  Select Report), which includes a list of affected vehicles.

This issue number is <u>SA483</u>.

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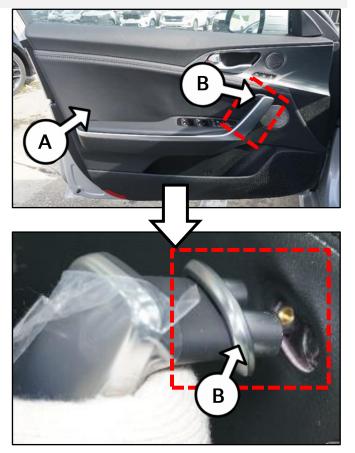
SUBJECT:

# SERVICE ACTION: FRONT DOOR TRIM GRIP HANDLE INSPECTION AND REPAIR (SA483)

#### **Inspection Procedure:**

1. Open the driver (LHS) door and check the inside door trim (A) grip handle (B) for the following conditions:

A. If the grip handle (B) <u>is</u> detached from the door trim panel (as shown to the right), then <u>replace the front door trim</u> <u>panel assembly</u> by referring to the "Body (Interior and Exterior) → Front Door → Front Door Trim → Repair procedures" in the applicable Shop Manual on KGIS.



B. If the grip handle <u>is not</u> detached, replace the front door inside handle <u>bracket screws</u> by following the 'Replacement Procedure' outlined on page 3.



2. Open the passenger (RHS) door, repeat the inspection from step 1 above and the applicable repair per the condition found.

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#### **Replacement Procedure (Grip Handle Screws):**

 Remove the front door trim (A) by referring to the "Body (Interior and Exterior) → Front Door → Front Door Trim → Repair procedures" in the applicable Shop Manual on KGIS.

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Use a non-marring trim removal tool (such as Snap-on<sup>®</sup> Part Number PBN5 or equivalent) to avoid damaging trim pieces.

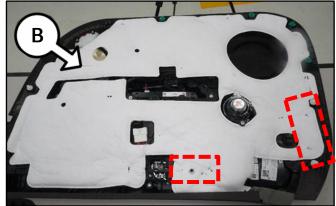
 Carefully separate the soundproofing felt (B) from the door trim panel starting from the two (2) areas shown.

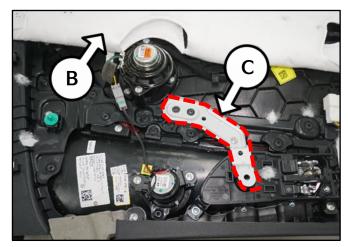
# **CAUTION**

Place door trim on an anti-scratch pad/surface. Be careful NOT to tear the soundproofing felt (B). Damage to either part will require replacement.

3. Lift the soundproofing felt (B) over to access the inside door handle grip mounting bracket (C).







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- 4a. <u>Press down on the mounting bracket</u> (C) with one hand as shown.
- 4b. <u>Loosen the outside screw</u> (D) <u>first</u> and install the new longer screw.

Continue pressing down on the mounting bracket (C) with one hand as shown.

Loosen the inner screw (E)  $\underline{\text{second}}$  and install the new longer screw.

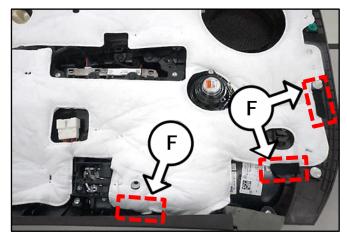
# **(i)** IMPORTANT

Be sure to replace the two (2) screws in the suggested order (D) 1<sup>st</sup>. & (E) 2<sup>nd</sup>.

5. Confirm that the grip handle is secured tight by pulling on the handle.



- 6. Attach the soundproofing felt using the supplied non-woven fabric pads (F) on the edges as shown.
- 7. Reassemble the front door trim in the reverse order of disassembly.



Printed TSB copy is for reference only; information may be updated at any time. Always refer to KGIS for the latest information. TSB: SA483 Stinger (CK) August 2021



# SERVICE ACTION: FRONT DOOR TRIM GRIP HANDLE INSPECTION AND REPAIR (SA483)

### AFFECTED VEHICLE RANGE:

Model	Production Date Range		
Stinger (CK)	February 25, 2021 to June 17, 2021		

### **REQUIRED PART:**

Part Name	Part Number	Figure	Qty.
Front Door Trim Repair Kit	82397 J5100QQK	Kit Contents: - Fastener (White): 8 each - Fastener (Green): 14 each - Washer: 4 each - T/Screw-Flange Head: 4 each - Non-Woven Fabric: 8 each	1

Note: One (1) front door trim repair kit will service two (2) front doors.

Part Name	Original Part Number	Part Number for Service Action	Qty.
	82307 J5510CCM	82307 J5510CCMQK	
	82307 J5AHOCDJ	82307 J5AHOCDJQK	
	82307 J5AHOCCM	82307 J5AH0CCMQK	
	82307 J5670KL3	82307 J5670KL3QK	
Door Trim Panel Assy*	82307 J5670KJV	82307 J5670KJVQK	
(Left Side)	82307 J5670KJW	82307 J5670KJWQK	
*Always refer to EPC to	82307 J5680KJ6	82307 J5680KJ6QK	1
confirm part numbers	82307 J5680KJ7	82307 J5680KJ7QK	
by VIN	82307 J5680KJ8	82307 J5680KJ8QK	
By VIIV	82307 J5680KLM	82307 J5680KLMQK	-
	82307 J5EIOKJ6	82307 J5EI0KJ6QK	
	82307 J5ElOKJ7 8230	82307 J5EI0KJ7QK	
	82307 J5LSOKLS	82307 J5LSOKLSQK	
	82308 J5510CCM	82308 J5510CCMQK	
	82308 J5AHOCDJ	82308 J5AHOCDJQK	
	82308 J5AHOCCM	82308 J5AHOCCMQK	
	82308 J5670KL3	82308 J5670KL3QK	
Door Trim Panel Assy*	82308 J5670KJV	82308 J5670KJVQK	
(Right Side)	82308 J5670KJW	82308 J5670KJWQK	1
*Always refer to EPC to	82308 J5680KJ6	82308 J5680KJ6QK	1
confirm part numbers	82308 J5680KJ7	82308 J5680KJ7QK	
by VIN	82308 J5680KJ8	82308 J5680KJ8QK	
	82308 J5680KLM	82308 J5680KLMQK	]
	82308 J5EI0KJ6	82308 J5EI0KJ6QK	]
	82308 J5EI0KJ7	82308 J5EI0KJ7QK	
	82308 J5LSOKLS	82308 J5LSOKLSQK	

SUBJECT:

# SERVICE ACTION: FRONT DOOR TRIM GRIP HANDLE INSPECTION AND REPAIR (SA483)

## WARRANTY INFORMATION:

#### N Code: N99 C Code: C99

Claim Type	Causal P/N	Qty.	Repair Description	Labor Op Code	Op Time	Replacement P/N	Qty.
V	82307 J5510CCM	Ο	(SA483) Front Door Trim Grip Handle Inspection (Both Sides) + Screw Replacement (Both Sides)	210096R0	0.5 M/H	82397 J5100QQK	1
			(SA483) Front Door Trim Grip Handle Inspection (Both Sides) + Screw Replacement (One Side) + Trim Panel Replacement (One Side)	210096R1	0.8 M/H	82397 J5100QQK	1
						*Refer to Parts table	1
			(SA483) Front Door Trim Grip Handle Inspection (Both Sides) + Trim Panel Replacement (Both Sides)	210096R2	0.9 M/H	*Refer to Parts table	2

\*Use the applicable Door Trim Panel Assy part number by referring to the Parts Table on page 5.

<u>Note</u>: When necessary, manually enter sublet code 'X2' for reimbursement of one roundtrip rideshare expense or up to three (3) days maximum and attach supporting documentation.

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VIN inquiry data for this repair is provided for tracking purposes only. Kia retailers should reference <u>SA483</u> when accessing the WebDCS system.