

# Customer Notification



DEPARTMENT OF COMPLIANCE  
VEHICLE SAFETY AND RECALL MANAGEMENT  
BUILDING 11  
423 N MAIN ST  
MIDDLEBURY, INDIANA 46540-9218

Customer Notification: 51-1404

- o *Integrity*
- o *Safety*
- o *Quality*
- o *Customer Service*

<<OWNER NAME/DEALERNAME>>  
<<ADDRESS>>  
<<CITY>>, <<ST>> <<ZIP-XXX>>

August 2021

This Notice applies to your vehicle VIN listed above.

Dear Forest River Customer:

Forest River is alerting you to a DTNA Defect Information Report - FL897, NHTSA recall 21V556 and Cummins NHTSA Recall 21E063 involving certain 2021 Berkshire Class A Motorhomes. Please see the information below, which describes the issue and provides you with details on the steps you should take to have your vehicle repaired.

## **WHAT IS THE ISSUE?**

Cummins states per NHTSA Cummins 21E-063, "A fuel leak may occur in the fuel hoses between the fuel pump and remove filter head."

This is the first letter in regard to this recall that you will receive. You will receive another notice when Daimler Trucks North America notifies its dealers and owners that a remedy without charge for this issue is available. If you have questions regarding this notice, please contact the Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday, e-mail address DTNA.Warranty.Campaigns@Daimler.com.

## **OWNERS AND DEALERS: WHAT SHOULD YOU DO?**

Please review and follow the notice that accompanies this letter.

Sincerely,

Forest River, Inc.  
Office of Corporate Compliance

**Daimler Trucks  
North America LLC**

Daimler Trucks North America LLC  
P.O. Box 4090  
Portland, OR 97208-4090  
800.547.0712 Phone  
503.745.9009 Fax

**August 2021  
FL897  
NHTSA #21V-556**

**Notice of Submission of Defect Information Report  
Subject: FL897 Cummins Fuel Lines with Remote Filter  
(Cummins Campaign: 21-125)**

Daimler Trucks North America has determined that a safety related defect exists in certain chassis manufactured by Freightliner Custom Chassis Corporation and delivered to your company. As the incomplete vehicle manufacturer of these products, Daimler Trucks North America is unable to provide the National Highway Traffic Safety Administration and/or Transport Canada with the information necessary to fully describe the vehicles potentially containing this defect as required by Title 49 Code of Federal Regulations Part 573.6(c)(2) and/or Motor Vehicle Safety Regulations Section 15(1)(b). Your company may have an obligation to report this information.

The attached Defect Information Report was filed with the appropriate government agencies. Please refer to these notices for details regarding the nature of the defect, the remedy, and the expected date when the remedy without charge will be available to owners. Daimler Trucks North America will be conducting this recall and filing the quarterly reports required by Title 49 CFR §573.7 and/or MVSR §15(3).

A preliminary list of potentially affected vehicles delivered to you is included.

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WARRANTY CAMPAIGNS DEPARTMENT  
Enclosure