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2021-06-09

DELIVERY STOP: RECEIVER AUDIO MODULE (RAM)

MODEL

E-Series	Model Description	Production Date
F44	2 Series Gran Coupe	May 10, 2021 – May 20, 2021
G20	3 Series Sedan	May 7, 2021 – May 21, 2021
G29	Z4 Roadster	May 7, 2021 – May 19, 2021
G30	5 Series Sedan	May 7, 2021 – May 20, 2021
G80	M3 Sedan	May 10, 2021 – May 19, 2021

AFFECTED VEHICLES

Vehicles which require this Campaign to be completed will show it as “Open” when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System), ISPA Next or Warranty Vehicle Inquiry.

SITUATION

BMW AG has issued a Delivery Stop (effective June 9, 2021) on certain Model Year 2021 BMW vehicles that were produced between May 7, 2021 and May 21, 2021.

The Receiver Audio Module (RAM) will need to be added to the affected vehicles. Most of the vehicles are at the VDCs and will be repaired before delivering the vehicle to the dealer.

We currently do not have parts. Please monitor the weekly Parts Matrix for updates.

Do not deliver to a customer, a New, Certified Pre-Owned or Used vehicle subject to a Delivery Stop, until the vehicle is repaired. Do not use or sell replacement equipment/parts subject to a Delivery Stop.

The bulletin will be updated when additional information becomes available.

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