



SIB 61 24 20

2021-06-10

**SPECIAL SERVICE ACTION: HIGH-VOLTAGE BATTERY CONDITION  
VERIFICATION (20V-601)****MODEL**

E-Series	Model Description	Production Date
G01	X3 xDrive30e Sports Activity Vehicle (SAV)	February 22 – September 17, 2020
G05	X5 xDrive45e SAV	June 6 – September 16, 2020
G20	330e, 330e xDrive Sedan	March 5 – September 15, 2020
G12	745e xDrive Sedan	March 5 – September 15, 2020
G30	530e, 530e xDrive Sedan	March 4 – September 17, 2020

**NON-AFFECTED VEHICLES**

Some of the vehicles listed above which were initially identified as requiring Recall Campaign 20V-601 - HIGH VOLTAGE BATTERY to be performed and completed are now no longer included in this Recall.

**These customers have been notified by mail that their vehicles are non-affected, and are no longer included in Recall Campaign 20V-601. Please refer to the attachment - B612420\_Customer\_Letter\_Final**

Therefore, these vehicles' high-voltage batteries are not prone to the short-circuit situation described in the previous Recall announcement that was sent to them. Customers can safely resume normal operation and full recharging of their vehicles.

**SITUATION**

**Bulletin has been deactivated... Campaign is closed (TL)**

Supporting Materials

[picture\\_as\\_pdf B612420\\_Customer\\_Letter\\_Final.pdf](#)



<Date>

<First Name> <Last Name>

<Company Name>

<Street Address 1>

<Street Address 2>

<City>, <State> <ZIP>

Dear <(Prefix) <Customer Name>,

<Model>, <VIN>

As we previously wrote to you, the above-referenced vehicle was recently affected by a recall concerning the high-voltage battery. As the safety of our customers is our priority, we directed you to immediately stop charging your vehicle as a precaution.

Recalls of this nature are swiftly communicated to all potentially affected customers, and we recognize this was an unexpected inconvenience.

Based on extensive technical analysis, BMW is pleased to let you know that we've determined that your vehicle's battery is not prone to a shorted circuit. You can safely resume charging the vehicle in addition to using all driving modes.

The service team at your authorized BMW center would be happy to verify the condition of the high-voltage battery during your next scheduled visit or earlier if you prefer.

Should you have any questions, a Customer Relations and Services associate will be glad to assist you. You can reach us at this specially dedicated number: 1-855-269-3361.

Thank you for choosing BMW.

Kind regards,

Customer Relations and Services  
BMW of North America, LLC

**Company**  
BMW of North America, LLC

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