



SIB 52 06 21

2021-06-03

NOISE FROM DRIVER OR PASSENGER SEAT UPON LOAD REVERSAL

MODEL

G12 (7 Series Sedan)	G30 (5 Series Sedan)	G32 (640i xDrive Gran Turismo)	
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SITUATION

The driver's seat and/or passenger seat rattles ("cracking" noise) during load reversal. There is a slight movement in the seat that is most noticeable when moving forwards and backwards.

CAUSE

Unfavorable tolerance of the connecting elements on the seat.

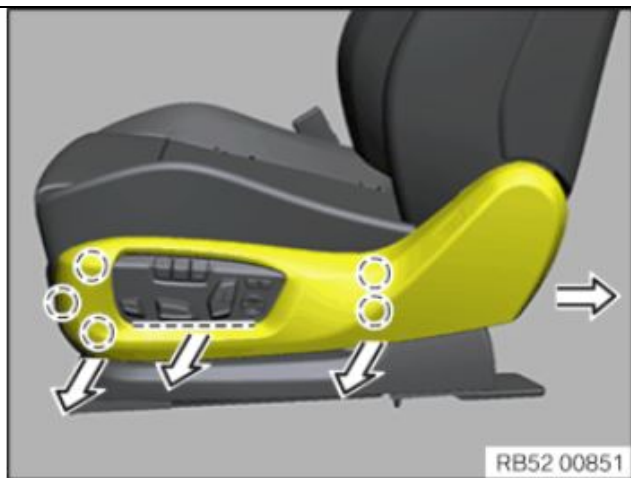
CORRECTION

Replace the front outer bolt on the affected seat(s).

PROCEDURE

Proceed as follows.

1. Confirm customer complaint; check both seats.



2. Remove cover on the outer front seat base.

Unclip the cover from the front to rear in the direction of the arrow (G12 shown; other models' seats are similar).

Observe repair instructions **52 14 040**.

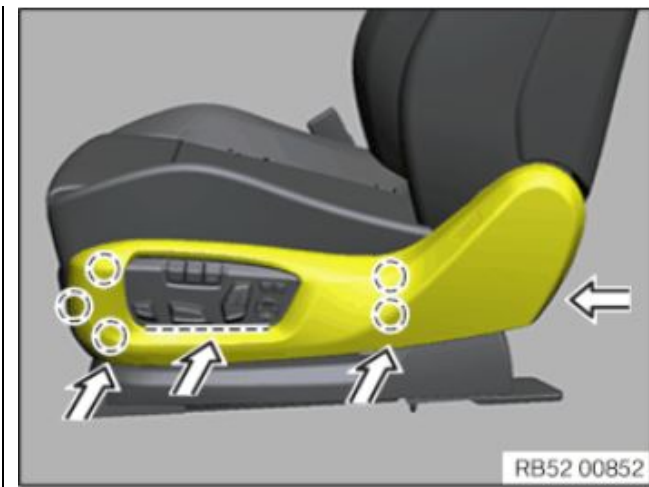


3. Replace the front outer bolt with part number 52 10 5 A13 770.

This new bolt has a captive washer.

NOTE: Torque bolt to 25 Nm

4. Clip the cover in from the rear to the front in the direction of the arrow (G12 shown).



5. Then reassess the vehicle.

PARTS INFORMATION

Obtain and confirm the part numbers for your specific vehicle by entering the chassis number in either ETK or AIR which takes into account specific equipment and/or options.

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Part Number	Description	Quantity
52 10 5 A13 770	Set spare parts rocking chair	2 per vehicle max

WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Defect Code:	5210103900	Seat pan, front seat Unpleasant noises
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Repairing one side

Labor Operation	Description	Labor Allowance
52 14 040	Removing and installing/replacing protective cap on left or right outside rearview mirror (Main work)	Refer to AIR
Or:		
52 14 539	Removing and installing/replacing protective cap on left or right outside rearview mirror (Plus work)	Refer to AIR
Or:		
52 99 000	Work time to replace the front outer bolt and washer (One side)	2 FRU

Or:

Repairing both sides

Labor Operation	Description	Labor Allowance
52 14 040	Removing and installing protective cap on left or right outside rearview mirror (Main work)	Refer to AIR
Or:		
52 14 539	Removing and installing protective cap on left or right outside rearview mirror (Plus work)	Refer to AIR
Or:		

52 99 000	Work time for removing and installing protective cap on the other side and replacing the front outer bolts and washers (Both sides)	4 FRU
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If you are using a Main labor code for another repair, use the Plus code labor operation 52 14 539 instead of 52 14 040.

Refer to AIR for the corresponding flat rate unit (FRU) allowances.

As applicable to your center, please refer to **SI B01 01 20** or **B01 07 20** for claiming your diagnosis work time, job/repair work time (WT), RO/Claim WT and/or repair explanation procedures, unless otherwise required by State law.

QUESTIONS REGARDING THIS BULLETIN

Technical inquiries	Submit feedback at the top of this bulletin
Warranty inquiries	Please contact the Warranty department by either using the Live Chat that's available in the Warranty Documentation Portal or through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections
Parts inquiries	Submit an IDS ticket to the Parts Department