

GLOBAL SAFETY FIELD INVESTIGATIONS  
DCS5858  
URGENT - DISTRIBUTE IMMEDIATELY

Date: July 1, 2021

Subject: N192264210 – Customer Satisfaction Program  
Enable Diesel Engine Block Heater Cord

Models: 2017 – 2019 Silverado 2500/3500  
2017 – 2019 Sierra 2500/3500  
Equipped with 6.6L Diesel Engine (RPO L5P)

To: All General Motors Dealers

General Motors is closing Customer Satisfaction Program N192264210 today. VINs that were in “open” status in this recall will be moved to Safety Recall N212329840 where they will be placed in “Incomplete-Remedy Not Available” status.

Any in process warranty claims can still be submitted under the warranty terms of N192264210. Claims with a Job Card date of July 2, 2021 or later will receive an error.

Please refer to Global connect message GCUS-3-2237 for further information on Safety Recall N212329840.

**Global Warranty Management (GWM)**

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated July 2, 2021 or sooner.

END OF MESSAGE

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