



Service Bulletin

Bulletin No.: 21-NA-158

Date: July, 2021

INFORMATION

Subject: Information on High Voltage Battery Module Replacement

Brand:	Model:	Model Year:		VIN:		Propulsion:	Transmission:
		from	to	from	to		
Buick	LaCrosse	2016	2019	—	—	Hybrid Electric (HP5)	All
Chevrolet	Silverado		2018				
GMC	Sierra		2018				

Involved Region or Country	North America
Additional Options (RPOs)	Vehicles Equipped with RPO HP5

Information

Note: GM Technical Assistance (TAC) authorization is not required for a replacement module.

A lower cost, new high voltage battery module is now available.

Part number 19418504 contains module 1 & 2.

Please review Service Bulletin# 18-NA-236: High Voltage Lithium-Ion Battery Section and Small Pack Exchange Procedure for information required.

U.S. dealers should contact the GM Battery Service Center (BSC) at 1-833-334-6272. In Canada, TAC will order the Drive Motor Battery Pack through York Electronics in Oshawa.

Version	1
Modified	Released June 30, 2021

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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