



# Service Bulletin

Bulletin No.: 21-NA-127

Date: June, 2021

## TECHNICAL

**Subject:** Head Up Display (HUD) Blank, Non-Responsive to Brightness, Aim, or Page Controls, DTC U1518 Set

**This bulletin replaces PIE0582. Please discard all previous copies of PIE0582.**

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	XT4 XT5 XT6	2020	2021				

<b>Involved Region or Country</b>	North America, Europe, Russia, Middle East, Israel, Palestine, Japan, Cadillac Korea
<b>Additional Options (RPOs)</b>	Equipped with Head Up Display-Windshield (UV6)
<b>Condition</b>	Some customers may comment any of the following: that the Head Up Display (HUD) is blank, or that it won't respond to adjustments in brightness, aim, or page controls. They may also comment that the HUD could become operational after an ignition cycle. The technician may find DTC U1518 set in the instrument cluster
<b>Cause</b>	The cause of the condition may be the timing of certain data messages on the LIN bus while the HUD is transitioning into standby mode, which may cause the HUD to be stuck in this mode until reset.
<b>Correction</b>	Remove and reinstall the fuse powering the HUD.

### Service Procedure

**Note:** Do NOT replace any parts for this condition. Resetting the HUD by cycling power has proven to be an effective repair.

1. Locate the fuse for the HUD in the Instrument Panel Fuse Block. Refer to *Head-Up Display Schematics* in SI as fuse numbering can vary by model.
2. With Ignition off, remove the fuse for 30 seconds. Reinsert the fuse and verify HUD is now operational.
  - If the HUD is operational, the repair is complete.
  - If the HUD is still not functioning properly, this bulletin does not apply. Refer to SI for diagnostics.

## Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
*5486168	Cycle HUD fuse	0.2 hr
*This is a unique Labor Operation for Bulletin use only.		

Version	1
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