



# Service Bulletin

Bulletin No.: 21-NA-125

Date: June, 2021

## TECHNICAL

**Subject:** Service Emission System and/or Service Engine Soon Lamp Illuminated On Driver Information Center (DIC), DTC P208B Set

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Silverado 1500	2020	2021	-	-	Equipped with 3.0L Engine (RPO LM2)	-
	Silverado 2500HD/3500HD					Equipped with 6.6L Engine (RPO L5P)	
GMC	Sierra 1500					Equipped with 3.0L Engine (RPO LM2)	
	Sierra 2500HD/3500HD					Equipped with 6.6L Engine (RPO L5P)	

<b>Involved Region or Country</b>	North America
<b>Condition</b>	Some customers may comment on "Service Emission System" message and/or Service Engine Soon Lamp illuminated on Driver Information Center (DIC). Technicians may find DTC P208B set.
<b>Cause</b>	This condition may be caused by a software issue with the K115 Reductant Control Module. GM Engineering is working to develop/validate a field fix for the above condition. In most cases of DTC P208B, reductant tank and/or reductant control module replacement will not correct the condition.
<b>Correction</b>	If you encounter a vehicle with the DTC P208B in <b>history</b> (Service Engine Soon Lamp illuminated <b>or</b> not illuminated), follow the Service Procedure that is listed.

### Service Procedure

1. Inspect the reductant system for any leaks, unseated connectors, etc
2. Perform a Reductant System Tamper Warning Service Bay Test.
3. If the tamper test initially fails, repeat the test. If the test passes, release vehicle to customer.
4. Inspect the reductant system for any leaks, unseated connectors, etc
5. Perform two (2) Reductant Pump tests to ensure that:
  - 5.1. Is the pump rotating at 1304 +/- 200 rpm
  - 5.2. Can it build reductant pressure greater than 300k Pa.

## Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
4088078*	Perform Steps for Service Emission System and/or Service Engine Soon Lamp Illuminated On Driver Information Center (DIC)	0.5 hrs.
*This is a unique Labor Operation for Bulletin use only.		

Version	1
Modified	Released June 02, 2021

