

Subject: Engineering Information - Service Engine Soon (SES) Lamp Illuminated and/or Service Emission System Message On the Driver Information Center (DIC), DTC P206B Set

Attention: Proceed with this EI ONLY if the customer has commented about this concern AND the PIE number is listed in the Global Warranty Management / Investigate History link (GWM/IVH). If the customer has not commented about this condition or the EI does not show in GWM/IVH, disregard the PIE and proceed with diagnostics found in published service information. THIS IS NOT A RECALL refer to Service Bulletin 04-00-89-053 for more details on the use of Engineering Information bulletins.

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Silverado 1500	2020	2021	-	-	Equipped with 3.0L Engine (RPO LM2)	-
	Silverado 2500HD/3500HD					Equipped with 6.6L Engine (RPO L5P)	
GMC	Sierra 1500					Equipped with 3.0L Engine (RPO LM2)	
	Sierra 2500HD/3500HD					Equipped with 6.6L Engine (RPO L5P)	

Involved Region or Country	North America
Condition	<p>Important: If the customer did not bring their vehicle in for this concern, DO NOT proceed with this EI.</p> <p>Some customers may comment on having one or both of the following conditions illuminated on the Driver Information Center (DIC):</p> <ul style="list-style-type: none"> Service Engine Soon (SES) Lamp Service Emission System Message
Cause	GM Engineering is attempting to determine the root cause of the above condition. Engineering has a need to gather information on vehicles PRIOR to repair that may exhibit this condition. As a result, this information will be used to "root cause" the customer's concern and develop/validate a field fix.

Correction

If you encounter a vehicle with the above concern, contact the engineer listed prior to completing the steps outlined below in the EI.

- Is the Emission Reduction Fluid Tank level below 3 bars on the DEF level gauge in the DIC?
 - If yes, top up with 1 U.S. gallon (3.78 L) of DEF, verify that the new level is at 3 bars or higher and proceed to the next step. (Note: if the level gauge did not update, perform a Reductant Fluid Tank Level Reset).
 - If no, proceed to the next step.
- Is the DTC P206B currently **active** or in **history**?
 - If **active**, perform a Reductant System Tamper Service Bay Test and return the vehicle back to the customer.
- If in **history**, clear the DTCs and return the vehicle back to the customer.

Contact Information

The Contact Information has been redacted.

Please include the following information if leaving a message:

- Technician name
- Dealer name and phone number
- Complete VIN and repair order (R.O) number

On the repair order, document the date and time the call was placed (even if the engineer was not reached).

If engineering is unable to return the call within one hour, proceed with diagnosis and repair based on information found in SI.

Warranty Information

If engineer was contacted or required information was provided, use:

Labor Operation	Description	Labor Time
4088068*	Engineering Information - (SES) Lamp Illuminated and/or Service Emission System Message On the (DIC), DTC P206B Set	0.4 hr
* This is a unique labor operation for bulletin use only.		

Version	1
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