



QUALITY ACTION

CAMPAIGN BULLETIN

Secondary Hood Latch Dealer Inventory

Reference: PC818
Date: July 29, 2021

UPDATE July 29, 2021
Please discard earlier versions of this bulletin.

The announcement from earlier this morning (July 29, 2021) has been revised to include the following:

- Dealers may order parts, if needed, via DBS. **Most vehicles will not require parts replacement.**

Affected Models/Years:	Affected Population:	Dealer Inventory:	SERVICE COMM Activation date:	Stop Sale In Effect
MY2022 Pathfinder (R53)	NA	1,373	July 29, 2021	YES

****** Dealer Announcement ******

Nissan is conducting a dealer inventory quality action to inspect the secondary hood latch bracket cold weld and, if necessary replace the front bumper retainer bracket on **1,373** specific MY2022 Nissan Pathfinder vehicles identified in Service Comm and National Service History – Open Campaigns. Due to a manufacturing concern, a welded plate may separate from the front bumper retainer bracket rendering the secondary hood latch inoperative.

Affected vehicles **are subject** to stop sale and are either currently in dealer inventory or assigned and in transit to the dealer.

****** What Dealers Should Do ******

PLEASE FOLLOW THE ATTACHED INSPECTION INSTRUCTIONS:

1. Verify if vehicles are affected by this quality action using Service Comm or DBS National Service History – Open Campaigns I.D. **PC818**
 - New vehicles in dealer inventory can also be identified using DBS (Sales-> Vehicle Inventory, and filter by Open Campaign).
 - Refer to NPSB 15-460 for additional information
 - **Please continue to check newly arriving inventory for campaign applicability.**
2. Please **do not drive, loan, sell or trade** the specific vehicles in dealer inventory subject to this quality action.
3. Use the attached procedure to remedy any vehicles affected by this quality action prior to sale.

- Dealers may order parts, if needed, via DBS. **Most vehicles will not require parts replacement.**
4. Once remedied, dealers should submit the applicable warranty claim for the action performed to close the campaign in Service Comm and release the vehicle for sale.

****** Dealer Responsibility ******

It is the dealer's responsibility to check Service Comm or DBS National Service History – Open Campaign using the appropriate campaign I.D for the status on each affected vehicle currently in new vehicle inventory.

Thank you for your prompt attention to this matter.

NISSAN NORTH AMERICA, INC.

Aftersales DIVISION

****** Scroll down for attached Repair Instructions ******



PC818 – 2022 PATHFINDER SECONDARY HOOD LATCH BRACKET INSPECTION

Preparation:

- Place 2 layers of electrical tape over the blade of a flat blade screwdriver. (See Figures A and B below)



Figure A



Figure B

SERVICE PROCEDURE:

1. Open the hood.

2. Locate the secondary hood latch bracket that is welded to the front bumper retainer bracket shown in Figure 1.

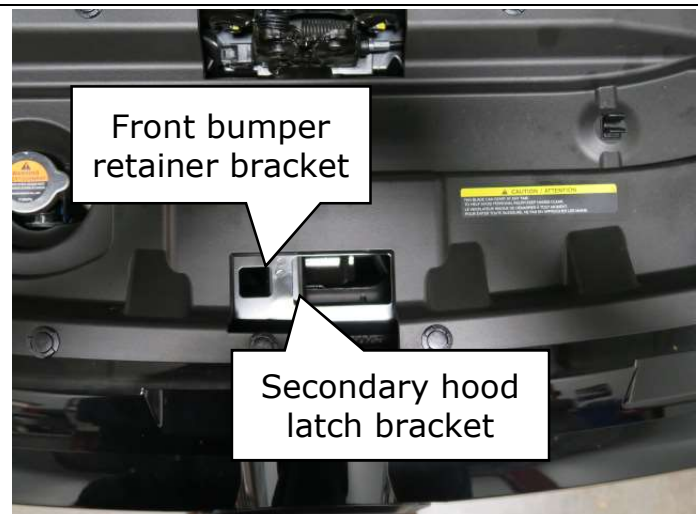


Figure 1

3. Place the tape covered flat blade screwdriver onto the secondary hood latch bracket at a 45° angle as shown in Figure 2.

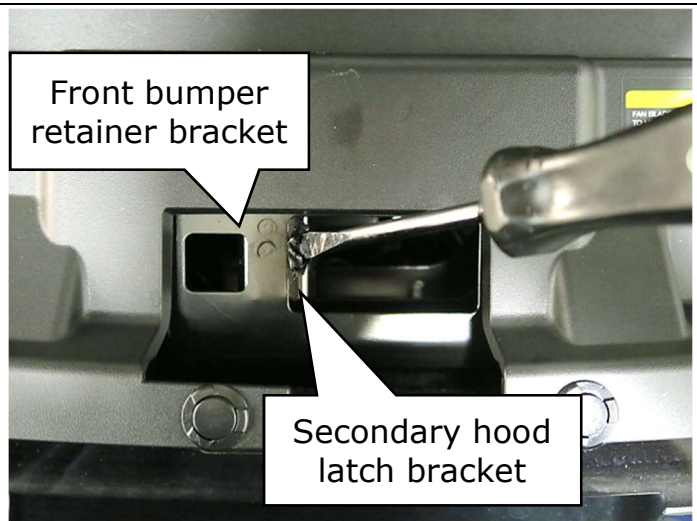


Figure 2

4. Check weld condition of the secondary hood latch bracket.
- Using the palm of hand, with moderate pressure, tap on the end of the screwdriver handle 3-5 times. (Figure 3)

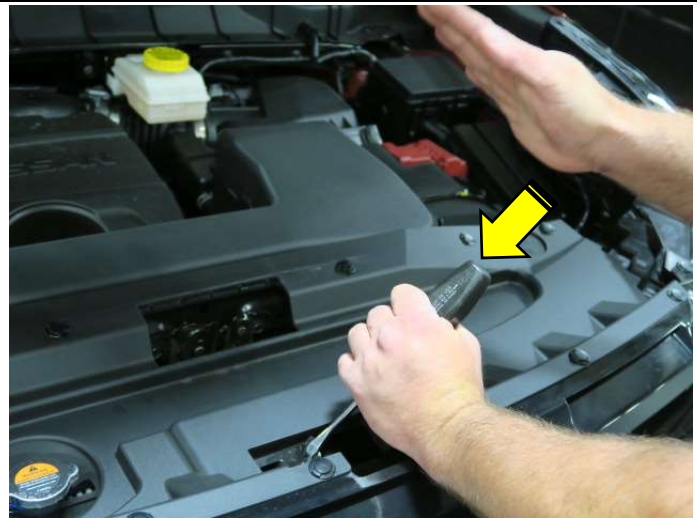


Figure 3

5. Did the secondary hood latch bracket become detached from the front bumper retainer bracket?
- **NO** – No further action is needed, close the hood and see claims information.
 - **YES** – Proceed to Step 6 for front bumper retainer bracket replacement

6. Remove the (13) retaining clips securing the core support cover. (Figure 4)

- Remove the core support cover from the vehicle



Figure 4

7. Remove the (3) retaining clips securing the splash guard shown in Figure 5.

- Remove the splash guard from the vehicle

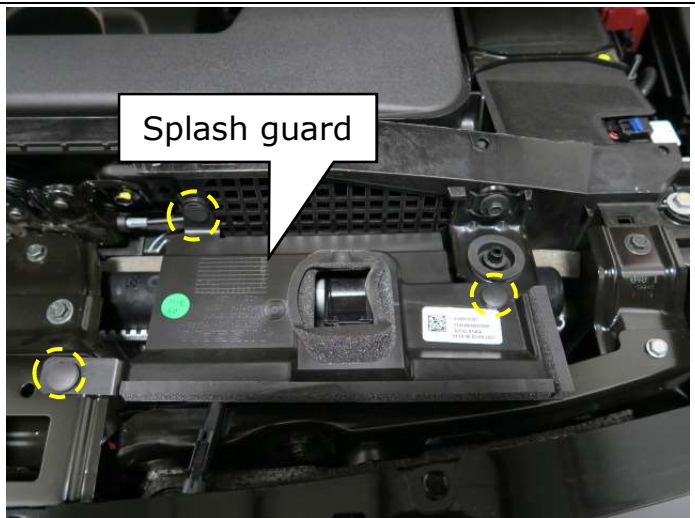


Figure 5

8. Remove the front grille following the removal and installation instructions in the Electronic Service Manual (ESM).

BODY EXTERIOR, DOORS, ROOF & VEHICLE SECURITY - EXTERIOR - REMOVAL AND INSTALLATION - FRONT GRILLE – Removal and Installation

9. Remove the front bumper energy absorber from the front bumper retainer bracket by gently pulling away from the front of the vehicle. (Figure 6)

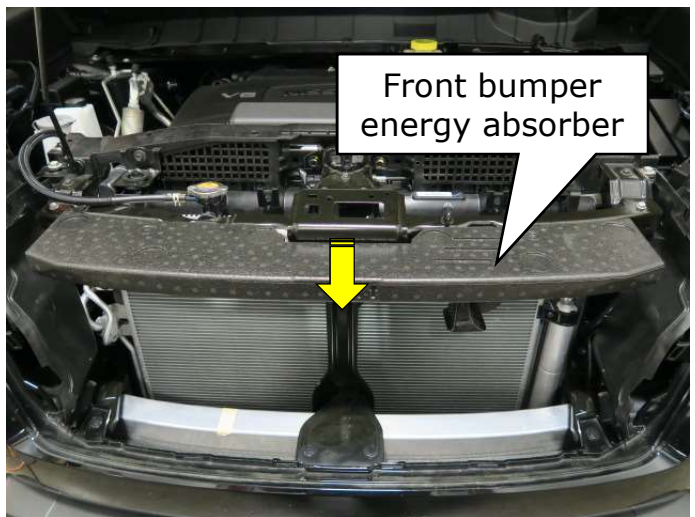


Figure 6

10. Remove the horn assembly. (Figure 7)

- Disconnect the (2) electrical connectors from the horn
- Remove the horn securing bolt
- Remove the horn assembly from the vehicle

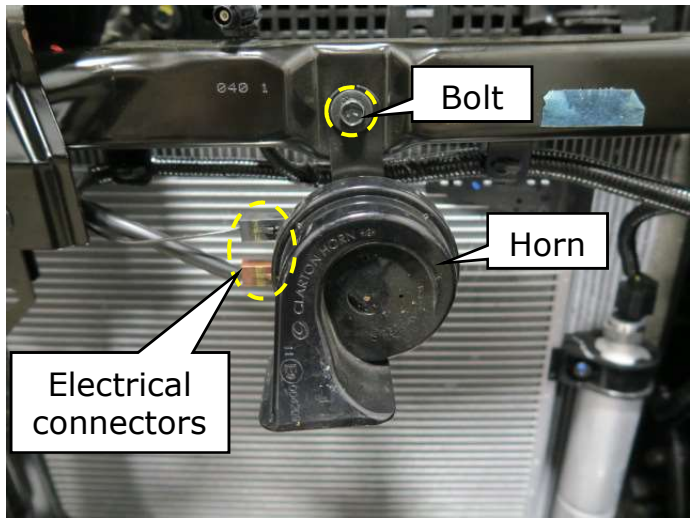


Figure 7

11. Disengage the (2) harness retainers and remove the harness from the front bumper retainer bracket. (Figure 8)

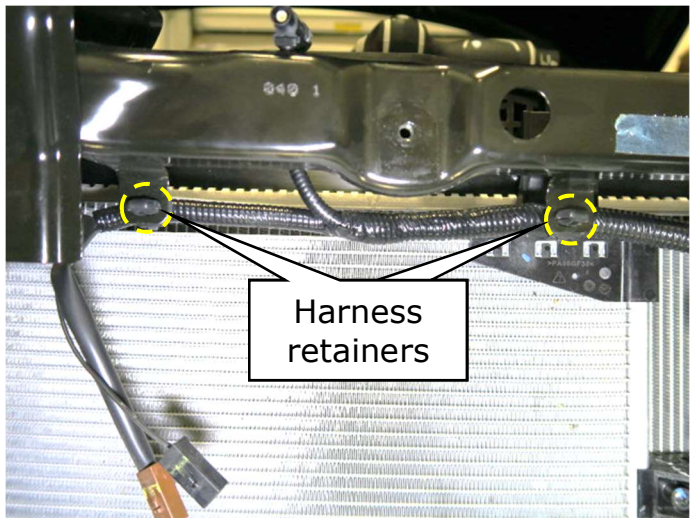


Figure 8

12. Remove the (2) lower securing bolts. (Figure 9)

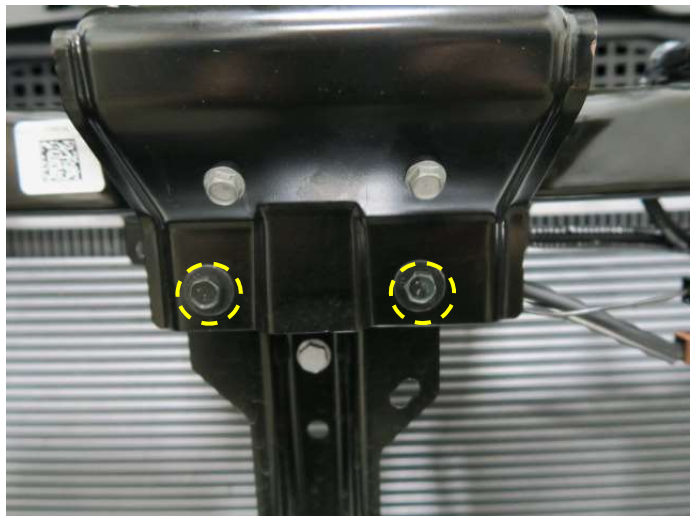


Figure 9

13. Remove the (2) upper center securing bolts. (Figure 10)

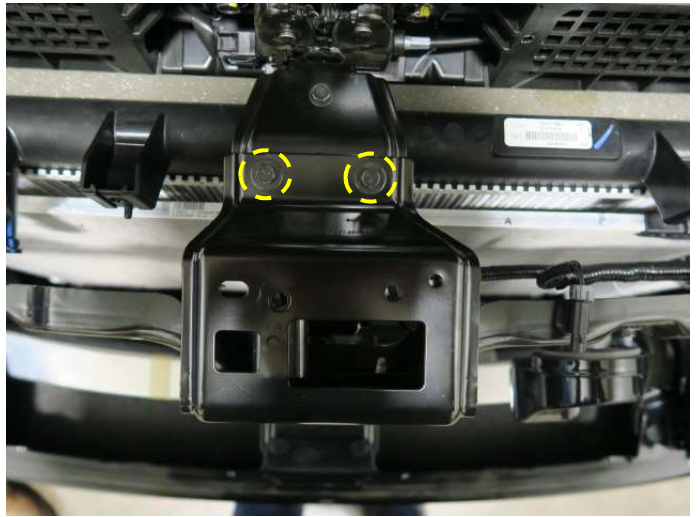


Figure 10

14. Remove the LH side and RH side securing bolts. (Figure 11)

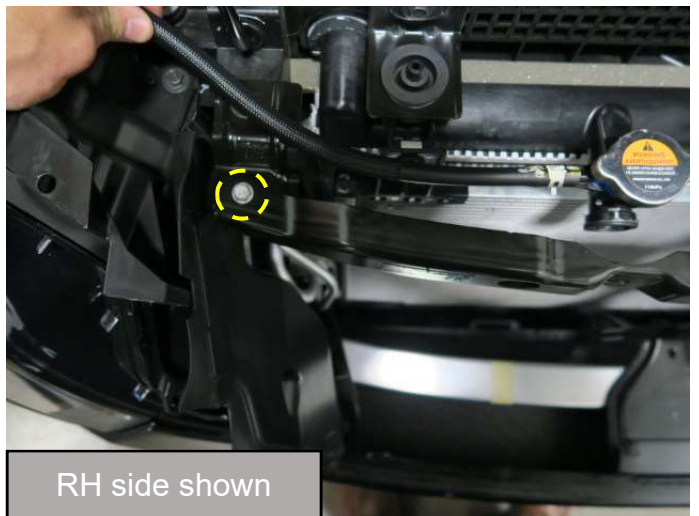


Figure 11

15. If equipped with Around View Monitor (AVM), rotate the front bumper retainer bracket over and disengage the harness connector retainer for the front camera. (Figure 12)

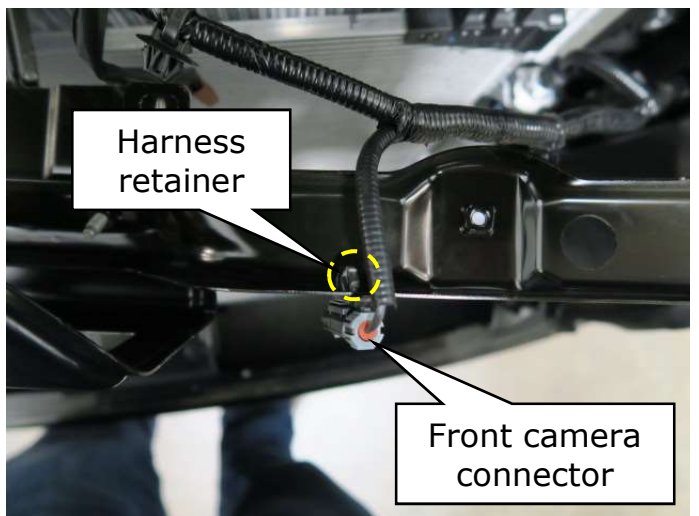


Figure 12

16. Remove the front bumper retainer bracket from the vehicle.

17. Reinstall the new front bumper retainer bracket in reverse order. Torque all fasteners to 8 N•m(2.1 kg-m, 70 in-lb).

- If equipped with AVM, perform CALIBRATING CAMERA IMAGE (INTELLIGENT AROUND VIEW MONITOR) in the ESM.

DRIVER INFORMATION & MULTIMEDIA - AUDIO, VISUAL & NAVIGATION SYSTEM - INTELLIGENT AROUND VIEW MONITOR SYSTEM - BASIC INSPECTION - CALIBRATING CAMERA IMAGE (INTELLIGENT AROUND VIEW MONITOR) - Work Procedure

PARTS INFORMATION

Description	Part #	Quantity
RETAINER-FRT BUMPR UPPER	62240-6TA1A	1 (IF NEEDED)

CLAIMS INFORMATION

Submit a "CM" line claim using the following claims coding:

Campaign ("CM") ID	Description:	Op Code	FRT
PC818	Inspect secondary hood latch bracket	PC8180	0.2 Hr
	Inspect and replace secondary hood latch bracket WITHOUT AVM	PC8181	0.5 Hr
	Inspect and replace secondary hood latch bracket WITH AVM	PC8182	0.9 Hr