

July 29, 2021

Product Substitution Notice - In-Wall® Slide-out column clamps full length to 16"

Dear Valued Customer:

Please be advised, due to materials shortages Lippert intends to substitute all full length In-Wall Slide-Out inside clamps (two per system needed) with the universal 16" inside clamps (now four per system needed).

The change is expected to begin immediately to ensure there are no disruptions in slide-out orders being fulfilled. The change could last four to six weeks or longer depending on extrusion availability.

The full length clamps include PNs with the first six digits beginning in 389787, for example PN 389787711. The substitute 16" clamp PN is 7013241. Customers should order the clamps using the sub PN 7013241.

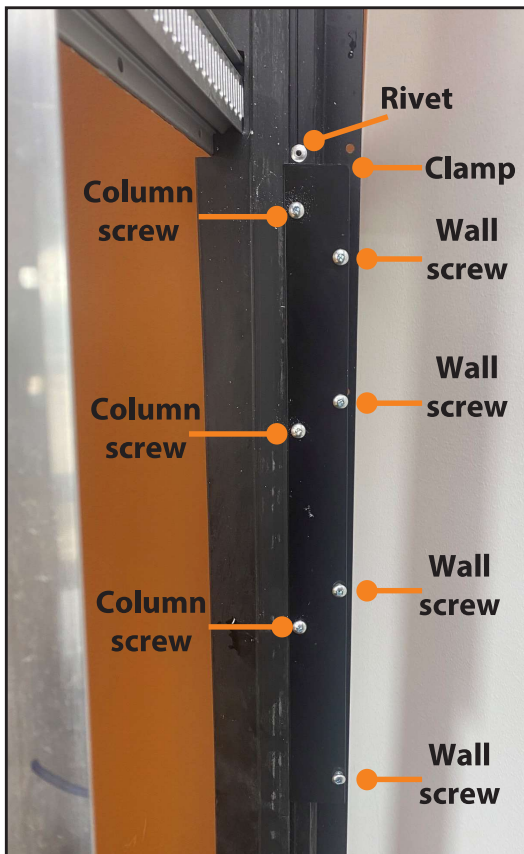
There are changes in installation for the OEM customer with the clamp substitution. The fixed side bottom and top 16" clamp correct positions are:

- Three holes screwed to the column.
- Four holes screwed to the wall opening edge, butted up against the edge of silver rivets and against the rubber seals edge on the column. The clamp will be below the silver rivet for top clamp position and above the silver rivet for bottom clamp position (see photos below).

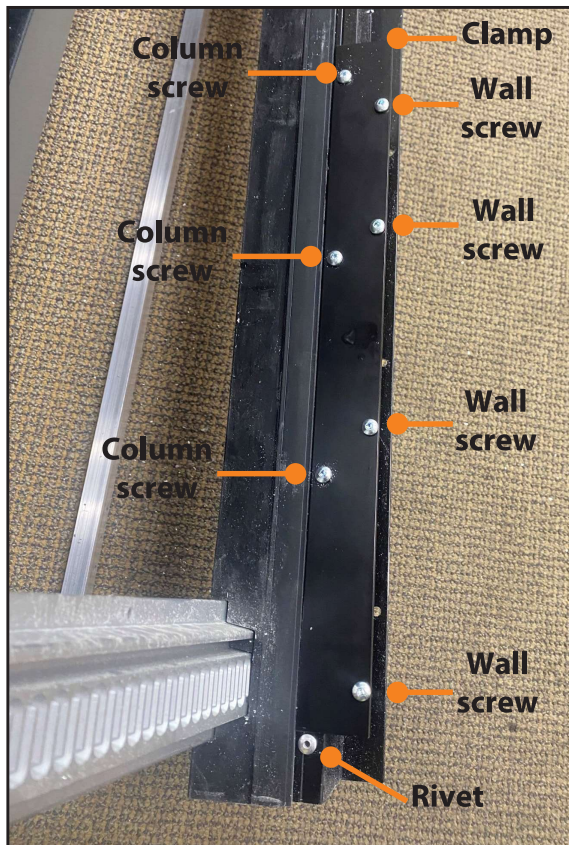
The float side clamp installations will be a mirror image of the fixed side shown here.

Please note, any other orientation of the clamps or added screws could result in damage to the slide-out system. Please consult Lippert prior to doing either modification.

Fixed Top Clamp Position



Fixed Bottom Clamp Position



If you have any questions, please feel free to call me directly or your LCI representative. We value and appreciate your business and partnership.

Sincerely,

Mason Ogle

VP of RV Sales

Lippert Components, Inc.

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Frequently Asked Questions:

1. **Will a new part number be required?** Yes, customers should order the clamps using the sub PN 7013241.
2. **Does the price change for the item?** No, there is no price change.
3. **Is the new part wholly interchangeable with the previous version of the part?** Yes, the two clamps are interchangeable with the single length.
4. **Does the customer need to replace inventory?** No, the change will be made on a running basis and continue as inventory dictates.