



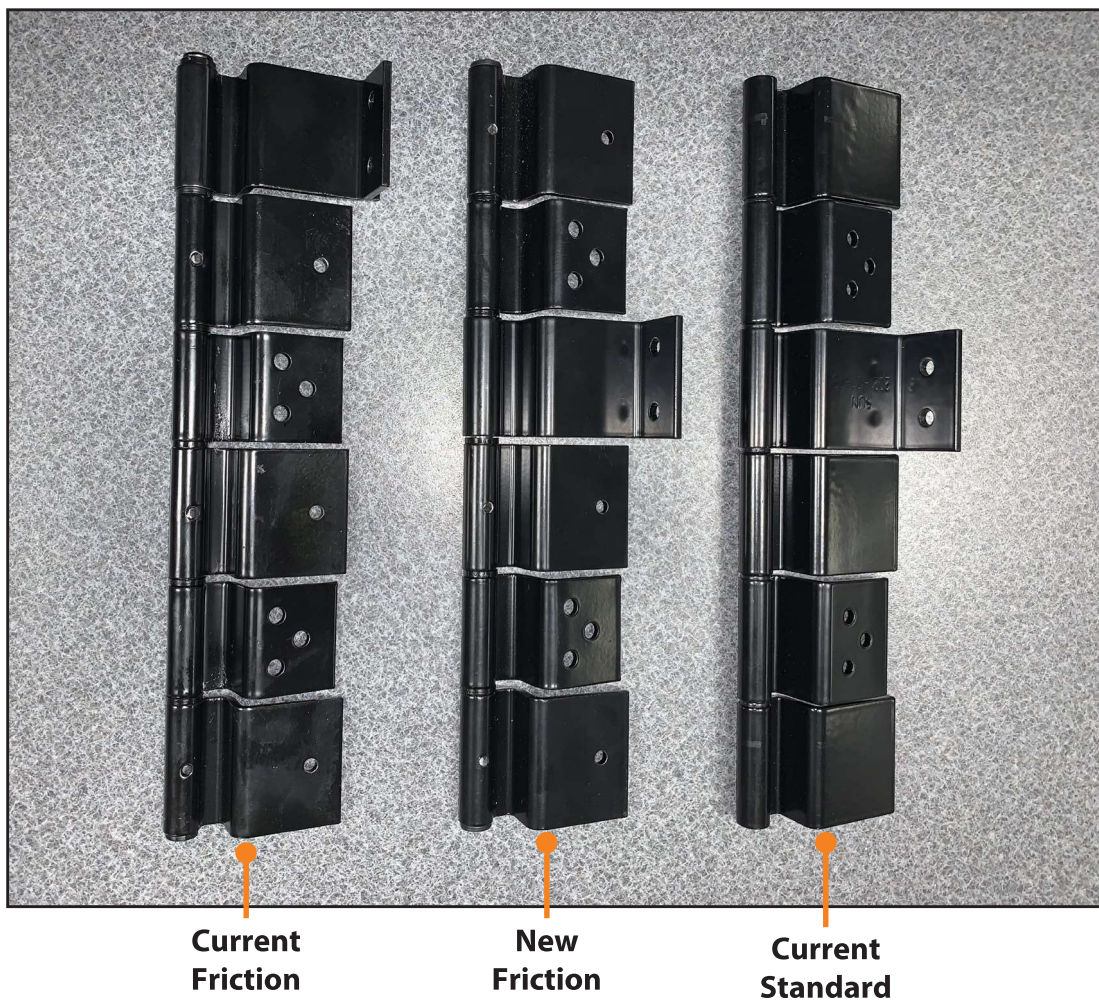
July 23, 2021

Product Change Notice - Friction hinge redesigned for entry doors

Dear Valued Customer:

Please be advised Lippert intends to change the design of the friction hinge for our entry doors to match the current standard hinge.

The change is being implemented for product uniformity. It will also make repairs and replacements easier. There will be no change in part number for the redesigned hinge. The change will be made on a running basis, starting late August.



If you have any questions, please feel free to call me directly or your LCI representative. We value and appreciate your business and partnership.

Sincerely,

Scott McKinnon
Product Manager
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smckinnon@lci1.com

Frequently Asked Questions:

1. **Will a new part number be required?** No, the part number for the friction hinge will not change.
2. **Does the price change for the item?** No, there is no price change.
3. **Is the new part wholly interchangeable with the previous version of the part?** Yes, the hinges are interchangeable.
4. **Does the customer need to replace inventory?** No, the change will be made on a running basis, starting late August.