



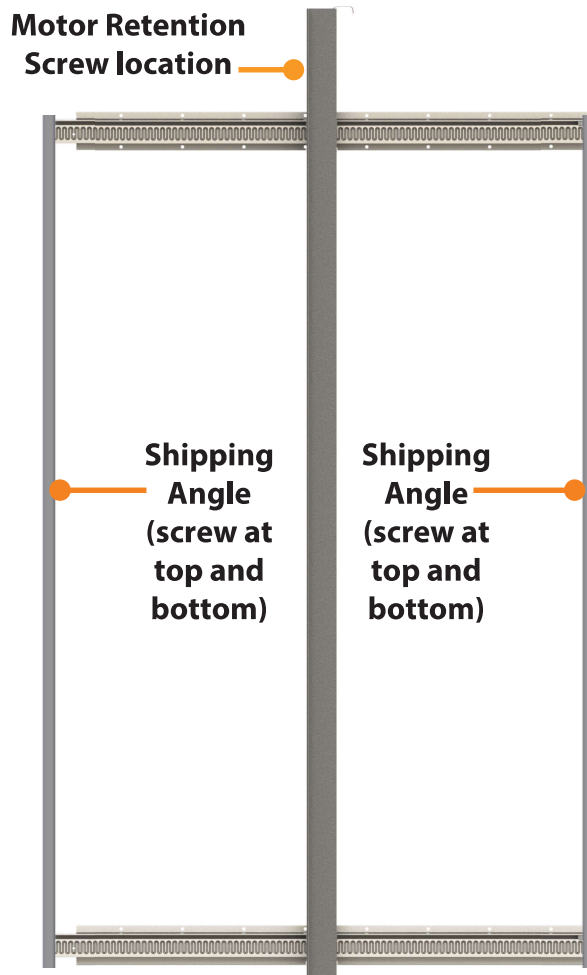
July 14, 2021

Product Substitution Notice - In-Wall Slide-out screws

Dear Valued Customer:

Please be advised due to materials shortages, Lippert plans to substitute the screws for In-Wall Slide-out system shipping racks and motor retention.

The current screw is a Phillips/square head combo. The substitute screw is a Phillips head screw. There is no change in installation or operation with the screw substitution. There is no price change and no part number change. The change will begin on a running basis, as inventory dictates.



**Left: Substitute
Phillips screw**

**Right: Current Phillips/
square head combo**

If you have any questions, please feel free to call me directly or your LCI representative. We value and appreciate your business and partnership.

Sincerely,

Mason Ogle

VP of RV Sales

Lippert Components, Inc.

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Frequently Asked Questions:

1. **Will a new part number be required?** No there is no part number change.
2. **Does the price change for the item?** No, there is no price change.
3. **Is the new part wholly interchangeable with the previous version of the part?** Yes, the screws are interchangeable.
4. **Does the customer need to replace inventory?** No, the substitution will be made on a running basis as inventory dictates.