



Technical Service Bulletin

43 DTC U12B800 or P000000 is stored in the suspension control module

43 21 52 2058686/2 August 2, 2021. Supersedes Technical Service Bulletin Group 43 number 20-31 dated February 21, 2020 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Audi e-tron quattro, Audi e-tron Sportback	2020 - 2022	All	Not Applicable

Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised header (Added Model Year)
1	02/21/2020	Initial publication

Customer states:

- No customer concerns, it is found during PDI or any other diagnostic work.

Workshop findings:

One of the following DTCs may be stored in the suspension control module, J775 (address word 0074):

- DTC U12B800** (ABS control unit implausible - passive/sporadic) with symptom code 15417397.

Or

- DTC P000000** (passive/sporadic) with symptom code 15417397.

Technical Background

Not applicable.

Production Solution

Not applicable.



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Service

If one of the DTCs described are stored in the suspension control module and no further DTCs are available in other control modules, then do not repair or replace. The DTCs listed above have no effects on the system characteristics. Clear DTC and release the vehicle.



Note:

If there are additional DTCs in the suspension control module, please follow the test plan to resolve the issues.

Warranty

Claim Type:	<ul style="list-style-type: none">• 110 up to 48 Months/50,000 Miles• G10 for CPO Covered Vehicles – Verify Owner• If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	4316		
Damage Code:	0040		
Diagnostic Time:	GFF	0150 0000	Time stated on the diagnostic protocol (Max 20 TU)
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
Claim Comment:	As per TSB #2058686/2		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All part and service references provided in this TSB (2058686) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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