Technical Service Bulletin



2043704/16



87-18-10 - A/C Compressor Replacement, GFF Required Regardless of Concern and Flush Requirement

Release date:

8/4/2021

Condition

Applicable Vehicles					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
All	2009- <mark>2022</mark>	All	All	All	All

Revision Table			
Instance Number	Published Date	Version Number	Reason For Update
2043704/16	8/4/21	87-18-10	Update model year applicability.
2043704/15	1/26/21	87-18-10	Title correction.
2043704/1	5/25/16	V871606	Original publication.

This bulletin applies to any repair that requires replacement of the air conditioning compressor.

Technical Background

Any replacement of A/C compressors - regardless of the reason for failure - must include an ODIS GFF cooling performance test plan (Function Test Log version) of the A/C system with documentation of the recovered refrigerant volume performed and provided with the warranty claim.

- · ODIS GFF cooling performance test plan.
- RobinAir or Mahle print out of the recovered refrigerant volume.
- RobinAir or Mahle print out of the flush procedure.



Note:

The refrigerant flush procedure must be performed before installing a new compressor. All documentation is mandatory and <u>without exception</u> should be submitted through the GFF paperless and WISE for reimbursement. See warranty section for more information on uploading information in WISE).

Production Solution

Not applicable.



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Service

1. Before replacing the A/C compressor perform the ODIS A/C Performance Test.



Note:

The A/C performance test is located in different locations and may be titled differently for different vehicle car lines. Pictures below are examples only.

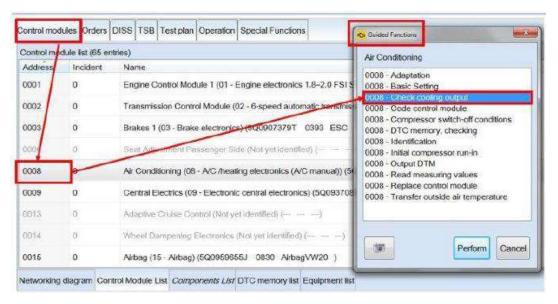


Figure 1: A/C Performance test CC, Tiguan, Golf, Golf SportWagen, Jetta SportWagen, Jetta, New Beetle, NBC, Tiguan LWB, Atlas, Atlas CrossSport, Arteon.

- Select Guided Functions from 08 A/C heating electrical control module.
- Select Check cooling performance from the Guided functions menu and select perform (Figure 1).



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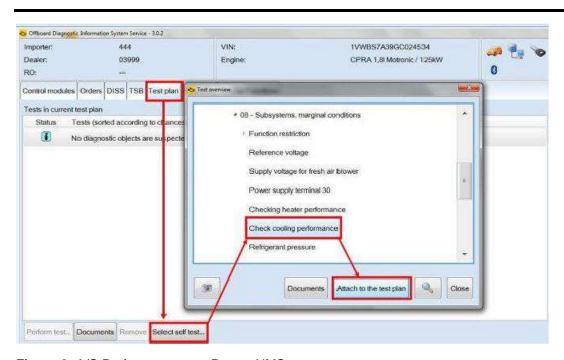


Figure 2: A/C Performance test, Passat NMS.

- Select the Test Plan tab from 08 A/C heating electrical control module.
- Select self-test and locate the Check cooling performance test under the following sub menus.
- Passat: Body/ Heating Ventilation-Air Conditioning/01 Systems Capable of self-diagnosis/08 Air Conditioning-Heating Electronics/08 Subsystems marginal condition.
- 2. Follow prompts and complete the test plan.
- 3. Test result next steps,
- If A/C performance test returns with no malfunctions, then no repairs are needed. The system is
 operating properly.
- If A/C performance test returns a malfunction, perform diagnosis and repair the system as needed.



Note:

All other applicable bulletins apply.

See Technical bulletins 2019947 (R134) and 2049039 (R1234yf) for proper cleaning of the refrigerant circuit.

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Warranty



Note:

Claim the time units accumulated from the GFF function test. Time units not to exceed a maximum of 100 TU. All documentation is mandatory and <u>without exception</u> and should be submitted through the GFF paperless and WISE for reimbursement. For information on uploading documents and pictures in WISE, go to WISE > Resource Center > Dealer Processes & Guide, select pdf file: Wise Operations Section – Doc-IT Technical Bulletin Uploading Process Job Aid.

To determine if this procedure is covered under Warranty, always refer to the Warranty Policies and Procedures Manual ¹⁾

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
All	2009- <mark>2022</mark>	All	All	All	All

SAGA Coding

Claim Type: Use applicable Claim Type 19
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Service Number:	Damage Code	HST	Damage Location
8734	0010		

Causal Part: Select Labor Operation 01500000

Diagnostic Time 4)

GFF Time expenditure	01500000 = Actual GFF printout - 100 TU max.	YES
Road Test	01210002 = 00 TU 01210004 = 00 TU	NO
Technical Diagnosis	01320000 = 00 TU max.	NO

Claim Comment: Input "As per Technical Bulletin 2043704" in comment section of Warranty Claim.

¹⁾ Vehicle may be outside any Warranty in which case this Technical Bulletin is informational only.

²⁾ Code per warranty vendor code policy.

³⁾ Labor Time Units (TUs) are subject to change with ELSA updates.

⁴⁾ Documentation required per Warranty Policies and Procedures Manual.

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Required Parts and Tools

No special parts required.

Tool Description	Tool No:
Midtronics Battery Tester/Charger	InCharge 940 (INC-940)
	or
	GRX3000VAS
VAS Diagnostic Tool	VAS 6150/X & VAS 6160/X with
	ODIS Service with: current online updates

Additional Information

All part and service references provided in this Technical Bulletin are subject to change and/or removal. Always check with your Parts Dept. and Repair Manuals for the latest information.