


# TECHNICAL TOPICS ELECTRICAL



|   |  |
|---|--|
| <p><b>EVA2 SOTA Requirements</b></p> <p><u>Customer Voice:</u></p> <ul style="list-style-type: none"> <li>Customer states downloaded software will not install</li> </ul> <p><u>Technical Description:</u></p> <ul style="list-style-type: none"> <li>SOTA installation pre-requisites are not being met</li> </ul> <p><u>Status:</u></p> <ul style="list-style-type: none"> <li>Several TA's have been raised due to SOTA installation concerns where the pre-requisites have not been met.</li> <li><b>This information is available on TOPIx under the following location: 100-12 Software Over The Air Update</b></li> <li>Common items that inhibit the installation: Low battery state of charge, Doors open, Vehicle unlocked</li> </ul> | <p>20-21MY Defender, 21MY Discovery Sport, Discovery, Evoque, Velar, F-PACE, E-PACE, I-PACE, XF with PIVI</p>  <p>The screenshot shows a workshop manual page titled 'SOFTWARE OVER THE AIR UPDATE - VEHICLES WITH ELECTRICAL VEHICLE ARCHITECTURE (EVA) 2'. It lists prerequisites for the update, including battery state of charge, vehicle doors, and vehicle unlocked status. It also provides instructions on how to check the status of these prerequisites.</p> |
|---|--|



PRINTED COPIES ARE UNCONTROLLED