

TECHNICAL TOPICS ELECTRICAL



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| <p>Post 21A Update Apple Carplay Navigation Voice Guidance Not Heard</p> <p><u>Customer Voice:</u></p> <ul style="list-style-type: none">- Navigation voice guidance no longer operational after latest NGI update <p><u>Technical Description:</u></p> <ul style="list-style-type: none">- NGI 21A software error causing loss of voice guidance when using CarPlay applications <p><u>Status:</u></p> <ul style="list-style-type: none">- There is currently no resolution for this concern- Guided diagnostics has been updated for this issue- SSM75416 has been published and will be updated once a permanent fix has been developed | <p>2016 – 2021 Discovery, Discovery Sport, Evoque, Velar, Range Rover Sport, Range Rover, E-Pace, F-Pace, I-Pace, XE, XF, F-type, XJ with NGI</p>  |
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