

**Complaint – Vehicle Plug does not Lock and the Charging Process Cannot be Started:  
Observe Specified Procedure (88/21)**

Model Line: **Taycan (Y1A/Y1B)**

Model Year: **As of 2020**

Concerns: **Locking mechanism for vehicle charge port**

Information: The vehicle plug does not interlock in the vehicle charge port. The release button on the vehicle lights up red and the charging process cannot be started.

The reason for this is charge connector that is not correctly positioned. As a result, the charging plug cannot be locked and the charging process cannot be started. The use of heavy charging cables/charging plugs can cause this problem.

One of the following entries is stored in the fault memory of the high-voltage charger (OBC) control unit:

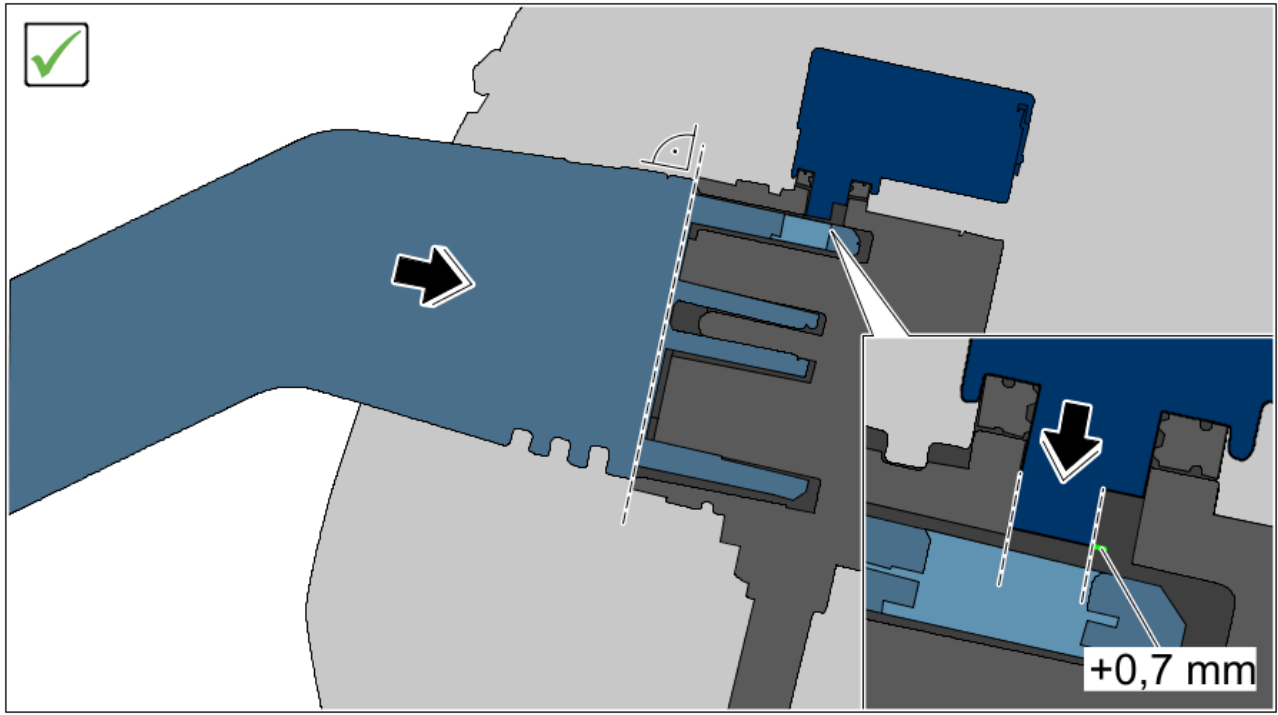
**P33E800** – AC charging socket, charging plug lock, mechanical fault (200302)

**P33E900** – Charging socket combo, charging plug lock, mechanical fault (200312)

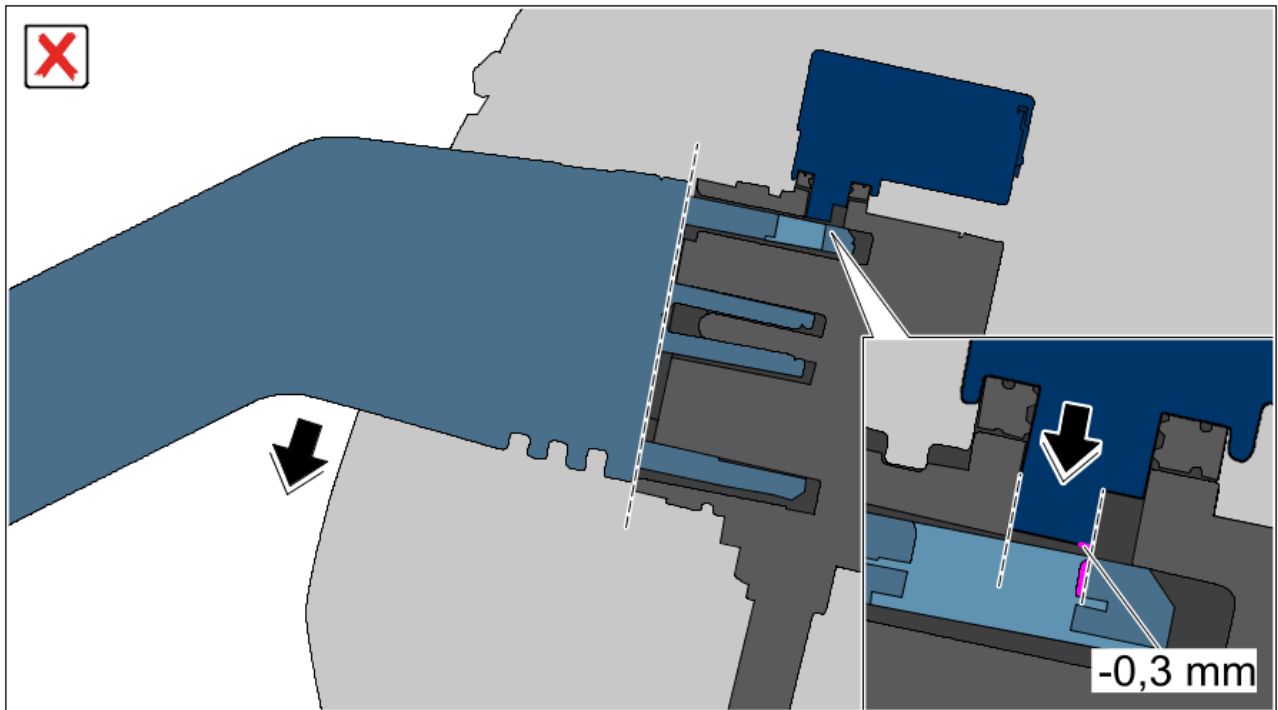
Action required: The vehicle plug must be inserted fully and straight into the vehicle charge connection so that the locking mechanism can engage.

If necessary, the procedure must be repeated and the vehicle plug may have to be held in position by hand.

If the charging plug tilts down even slightly, this can be enough to prevent the actuator from locking the charging plug ⇒ *Incorrect position of vehicle plug.*



*Correct position of vehicle plug*



*Incorrect position of vehicle plug*

Further information can be found in section 'Plugging in vehicle plug on the vehicle charge connection and starting charging process' in the Driver's Manual. ⇒ Betriebsanleitung



## Information

**Replacing** the vehicle plug, wiring train or vehicle charging socket will **not correct the problem**.

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