

Warranty Information: Extended Warranty for Fuel High-Pressure Pump (76/21)

Vehicle Type: **Panamera (970)**
Panamera 4 (970)

Model Year: **2015**

Country/Market: USA
Puerto Rico

Concerns: **Fuel high-pressure pump** (Part ID 2463)

Information: Extended warranty for fuel high-pressure pump

The warranty on the fuel high-pressure pump applies for **ten years as from the new vehicle delivery date** or until the **total mileage is 194,000 kilometers or 120,000 miles**, depending on which comes first.

You will find the exact warranty period of a vehicle in the vehicle information in the PCSS – Porsche Central Service System.

The extended warranty is displayed as an additional new vehicle warranty scope and contains the added information "**Ext. High-pressure pump warranty - Panamera**" in the "Coverage" column.

The warranty applies **only in the USA and Puerto Rico** and is always transferred automatically to the next owner.

All other warranty terms and conditions remain unchanged.

Overview of components covered by the extended warranty

PART ID	Designation
2463	Fuel high-pressure pump

Information: Scopes not covered by this extended warranty

Any damage or malfunctions caused by external influences such as damage as a result of an accident, incorrect use or neglect of the vehicle, damage and consequential damage from incorrect refuelling (external influence / misuse).

Restrictions on cover of the extended warranty

The warranty and service information in the vehicle includes information about the warranty conditions for the vehicle. The owner should always read these warranty conditions carefully as the rights and obligations listed there also apply for the extended warranty.

Invoicing: For processing warranty claims using the "Ext. High-pressure pump warranty - Panamera" the claim must be coded as **warranty type 111** under **Part ID 2463 - Fuel high-pressure pump** as the

damage-causing component. The damage category must be selected in accordance with the customer complaint.

If a mobility option is required in relation to repairs covered by the Technical warranty extension, this can be invoiced as part of the existing customer mobility programme. The Customer mobility programme regulations apply unchanged.

Please remember always to include the vehicle identification number (VIN), a vehicle analysis log (VAL) and if necessary, clear pictures of the relevant component including proof of date and time, with the warranty claim. This proof of date and time is required in order to be able to clearly and correctly assign pictures to repairs. If pictures/photos are added using the PCSS Quick Documentation function, this will be sufficient to document the relevant repairs – there is no need to add separate proof of date and time manually in this case.

If you have further questions and concerns relating to this extended warranty, get in touch with the contact person responsible for warranty enquiries at your importer's office.

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