

55-20-01TT - Rear Lid Opens 1/4 Way or Will Not Open / Loses Basic Settings

Release date:

Transaction No:

7/30/2021

Condition

ATTENTION:

THIS IS A TECH TIP, NOT A TECHNICAL BULLETIN.

TECH TIPS ARE NOT ASSOCIATED WITH WARRANTY CLAIMING.

Applicable Vehicles

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Atlas, Atlas Cross Sport, Tiguan LWB	2018-2020	All	All	All	All

Revision Table						
Instance Number	Published Date	Version Number	Reason For Update			
2058406/4	7/30/21	55-20-01TT	Update to text in step 2.			
2058406/3	12/18/20	55-20-01TT	Update to text and faults.			
2058406/2	07/3/20	55-20-01TT	Update to include additional model and model year applicability.			
2058406/1	01/24/20	55-20-01TT	Original publication.			

Technical Background

Rear lid may open a few inches and stop, not able to set basic settings; rear lid may lose basic settings. Fault B201000 / B2010 no basic settings.

Service

With ODIS under Address word 6D Rear Lid Electronics:

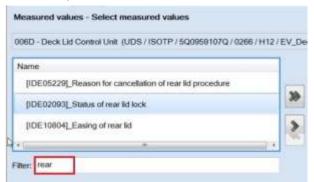
- 1. Search "Rear" (Fig.1) in MVB information under control module OBD function.
- 2. Select "Status of rear lid lock", move to the right column to view and expand the values monitoring "Safety catch", "Pre-Latch" or other wording that would define this component.



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If it's found that the value for Safety catch remains unchanged (Fig.2) for rear lid operation, replacement of rear lid latch is required.





Transaction No:

Figure 1

Figure 2

Additional Information

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