

## 223 door handles intermittently do not extend upon approach in Selective Unlocking

---

Topic number	LI80.61-P-073356
Version	1
Function group	80.61 - Keyless-Go/Keyless-Entry
Date	7/23/21
Validity	Model series 223 with code 889 (Keyless-Go)
Reason for change	

---

### Complaint

#### Requirement:

Key settings for "selective unlocking" is activated.

Only affects vehicles with code 889 (Keyless-Go)

#### Note:

The complaint does NOT occur at "global unlock" key setting.

After retracting and extending the door handles three times in succession "anti-play" activated. This prevents the door handles from being extended when the next time the vehicle is approached because the counter for "anti-play" is not reset.

If door handles do not extended upon approach AND after customer presses door handle review LI80.61-P-073358.

### Cause

The "anti-play" should be activated after approaching the vehicle three times in succession (without unlocking / locking) and then automatically reset the next time the vehicle is locked.

This "anti-play" is to prevent the door handles from repeatedly extending if the customer is near the vehicle and discharging the battery.

#### Global unlocking (as-delivered condition):

The "anti-play" is never activated for this key setting. The door handles are extended each time an approach is made to the vehicle of < 6 m.

#### Selective unlocking:

The "anti-play" is activated following a third approach. After successful locking of the vehicle, the counter for the "anti-play" is not reset. The door handles are thereby no longer extended when the next time the vehicle is approached.

# XENTRY TIPS

---

## Remedy

It is not necessary to replace any parts and doing so will not remedy the situation!

### Global unlocking:

A software solution for activation of the "anti-play" is currently being worked on. An update for this is scheduled for 12/2021.

### Selective unlocking:

To reset the "anti-play" counter:

Press the Unlock button on the key twice. This globally unlocks the vehicle one time. The "Selective unlocking" setting will still remain activate after this forced global unlock.

A software solution to reset the counter for the "anti-play" is currently being worked on. An update for this is scheduled for 12/2021.

Symptoms
----------

Overall vehicle > Safety and locking system > Keyless go > Function > Vehicle does not open
---

Operation numbers/damage codes
--------------------------------

Op. no.	Operation text	Time	Damage code	Note
---------	----------------	------	-------------	------