

# Technical Service Bulletin

Mazda North American Operations  
Irvine, CA 92618-2922



<b>Subject:</b>  <b>DARK STAINS / DISCOLORATION APPEAR ON WHEELS AFTER CLEANING</b>	<b>Bulletin No.: 02-002/21</b>
	<b>Last Issued : 07/19/2021</b>

## BULLETIN NOTES

This bulletin supersedes the previously issued bulletin(s) listed below. The changes are noted in Red text.

Previous TSBs:	Date(s) Issued:
02-002/21	01/21/21
02-004/20	02/26/20
02-002/19	01/10/19
02-008/18	04/27/18
02-002/16	01/08/16
02-009/13	11/11/13
02-006/08	9/3/08
02-006/07	09/27/07

## APPLICABLE MODEL(S)/VINS

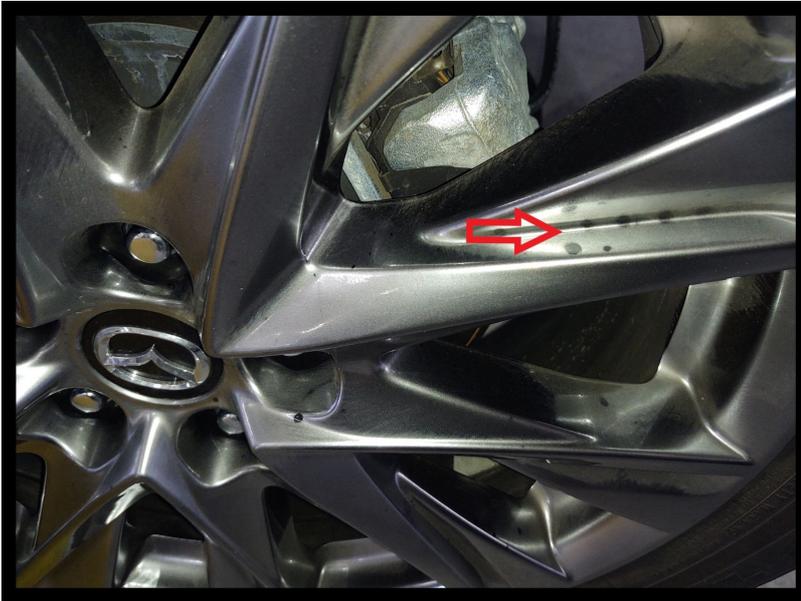
2016-2021 CX-3		2020-2021 CX-30		2016-2021 MX-5	
2013-2021 Mazda3		2013-2021 CX-5			
2014-2021 Mazda6		2016-2021 CX-9			

## DESCRIPTION

Some automotive cleaning products contain strong acid or alkali. When these types of cleaners are used to clean the wheels on Mazda vehicles, the chemicals contents penetrate the clear coating of the wheel surface and damage the paint under the clear coating. The damaged area has the appearance of dark stains or discoloration.

Examples:

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Use extra care when cleaning wheels. The following are guidelines to follow when cleaning the wheels.

- Mazda recommends using a mild soap or neutral detergent as stated in the owner's manual under Appearance Care in the Maintenance and Care section.
- **DO NOT** use a cleaning products containing strong acid or alkali contents to clean the wheels.
- **DO NOT** apply any type of specialized wheel cleaner to the wheels when they are hot (such as after driving the vehicle or if the vehicle has sat in the sun). Ensure wheel temperatures are the same as ambient temperature

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before cleaning.

- Within 15 minutes after any cleaner is applied, rinse the wheel thoroughly to completely remove cleaner.
- Stains **and/or discoloration** on Mazda Wheels caused by improper cleaning are not covered under the Mazda Vehicle Warranty.

**NOTE:** Customer concerns of wheel clear coat peeling or flaking do not apply to this bulletin.

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