
To: General Managers, Service Managers, Service Technicians, Warranty Managers
From: Mack Trucks – Service
Date: July 31, 2021
Subject: Service Literature Published and Released in July, 2021
Bulletin: SLM21-007

The following summarizes the service literature that has been published and/or revised for the month.

SERVICE NEWS

BULLETIN #	TITLE	COMMENTS
	None Issued	

TOOL BULLETIN

BULLETIN #	TITLE	COMMENTS
	None Issued	

FIELD SERVICE BULLETIN

BULLETIN #	TITLE	COMMENTS
FSB 511-010	Disc Brake Rotor, Replacement	Revision

SERVICE PROGRAM

BULLETIN #	TITLE	COMMENTS
S7574	TECU Software Update	New
S7576	VECU Software Update	New
S7588	MMD Refrigerant Label Replacement	New

RECALLS

BULLETIN #	TITLE	COMMENTS
C6628	Safety Recall SC0426, Watson & Chalin Pivot Bolt Replacement	New
C6630	Safety Recall SC0427, Rear Rear Brake Inspection	New
C6631	Safety Recall SC0428, MMD Front Spring Hanger Bolt Re-Torque	New

CASE BASED REASONING (CBR)

NEW SOLUTIONS

SOLUTION #	TITLE
CBR-2126	Turbo-Compound Engines - P049D00 EGR Valve Exceeded Learning Limit - US21+OBD20 And US21+OBD21 Emissions

UPDATED SOLUTIONS

SOLUTION	TITLE	COMMENTS
CBR-2114	3rd Party NOx Sensor Identification	Fixed categories and tags to resolve search result visibility issue.
CBR-289	Mack Models CHU, CXU, AN, PI - Troubleshooting And Repair Information For The Indel B Refrigerator - All Model Years	Referred techs to Impact for more information.
CBR-70	Mack Chassis - Model GR/GU - Hood Warpage	Updated pictures.