



# TECHNICAL SERVICE BULLETIN

## Not Retaining Memory Seat Position When Using The Remote Keyless Entry Fob

**21-2230**  
13 July 2021

### Model:

Lincoln  
2020 Corsair

**Issue:** Some 2020 Corsair vehicles may exhibit the memory seat positions do not engage when using the remote keyless entry (RKE) fob. To correct the condition, follow the service procedure to replace the drivers seat module (DSM) and run the configuration app on the DSM.

**Action:** Follow the Service Procedure steps to correct the condition on vehicles that meet all of the following criteria:

- 2020 Corsair
- Memory seats do not retain position when using the RKE fob

### Parts

Part Number	Description	Quantity
LU5Z-14C708-L	Driver Seat Module (10 way)	1
LU5Z-14C708-H	Driver Seat Module (24 way)	1

**Warranty Status:** Eligible under provisions of New Vehicle Limited Warranty (NVLW)/Service Part Warranty (SPW)/Special Service Part (SSP)/Extended Service Plan (ESP) coverage. Limits/policies/prior approvals are not altered by a TSB. NVLW/SPW/SSP/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

### Labor Times

Description	Operation No.	Time
2020 Corsair: Replace The DSM And Run The DSM Configuration App (Do Not Use With Any Other Labor Operations)	212230A	0.4 Hrs.

### Repair/Claim Coding

Causal Part:	14C708
Condition Code:	42

## Service Procedure

1. Replace the DSM. Refer to Workshop Manual (WSM), Section 501-10A.
2. Run the DSM configuration app using the latest software version of the Ford Diagnosis and Repair System (FDRS).

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