



TECHNICAL SERVICE BULLETIN

Sagging Headliner/Gap - Weatherstrip/Headliner Overlap

21-2220
12 July 2021

Model:

Ford 2018-2021 Mustang

Issue: Some 2018-2021 Mustang coupe vehicles may exhibit a sagging headliner or gap where the headliner meets the upper door weatherstrip. This may be due to an outward bent door frame moulding not allowing the weatherstrip to overlap the headliner properly. To correct this condition, follow the Service Procedure to replace the door frame moulding.

Action: Follow the Service Procedure steps to correct the condition on vehicles that meet all of the following criteria:

- 2018-2021 Mustang coupe
- Sagging headliner or gap where the upper door weatherstrip overlaps the headliner

Parts

Part Number	Description	Quantity
FR3Z-6302565-D	Left Black Door Frame Moulding	1
FR3Z-6302565-E	Left Bright Door Frame Moulding	1
FR3Z-6302564-D	Right Bright Door Frame Moulding	1
FR3Z-6302564-E	Right Black Door Frame Moulding	1

Warranty Status: Eligible under provisions of New Vehicle Limited Warranty (NVLW)/Service Part Warranty (SPW)/Special Service Part (SSP)/Extended Service Plan (ESP) coverage. Limits/policies/prior approvals are not altered by a TSB. NVLW/SPW/SSP/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

Labor Times

Description	Operation No.	Time
2018-2021 Mustang Coupe: Replace One (1) Door Frame Moulding Following The Service Procedure (Do Not Use With Any Other Labor Operations)	212220A	0.3 Hrs.
2018-2021 Mustang Coupe: Replace Both (2) Door Frame Mouldings Following The Service Procedure (Do Not Use With Any Other Labor Operations)	212220B	0.5 Hrs.

Repair/Claim Coding

Causal Part:	6302565
Condition Code:	02

Service Procedure

1. Partially remove the upper door weatherstrip from the door frame moulding. (Figure 1)

Figure 1



2. Remove the 8 retaining screws securing the door frame moulding. (Figure 2)
 - (1). Tighten to 1 Nm (8.85 lb-in).

Figure 2



3. Remove and discard the door frame moulding.
4. To install the new door frame moulding, reverse the removal procedure.

that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.