



## SIB 51 09 21 GROANING FROM THE SIDE WINDOWS

### MODEL

E-Series	Model Description
F23	2 Series Convertible

### SITUATION

There is a groaning noise present from the area where the side windows meet the convertible top while driving.

### CAUSE

Insufficient seal pressure against the side windows.

### CORRECTION

Support the convertible top seals using inserts.

### PROCEDURE

Install 6 support strips P/N 54 34 7 491 159 on both sides of the vehicle (3 each side) as shown in the attached video.

<https://tisnet.bmwgroup.net/?linemake=bmw#/playback?channel=51&video=1004681&vimeoID=545619719&watchlist=false>

### PARTS INFORMATION

Part Number	Description	Quantity
54 34 7 491 159	Insert	6

### WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Defect Code:	5431073900	Seal, convertible top frame Unpleasant noises
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Labor Operation	Description	Labor Allowance
51 99 000	Job/repair work time to install 6 support strips, 3 on each side of the vehicle (Main work)	5 FRU
Or:		
51 99 000	Job/repair work time to install 6 support strips, 3 on each side of the vehicle (Plus work)	3 FRU

Only one Main work type flat rate labor operation code can be claimed per workshop visit.

As applicable to your center, please refer to **SI B01 01 20** or **B01 07 20** for claiming your diagnosis work time, job/repair work time (WT), RO/Claim WT and the repair-related explanation procedures, unless otherwise required by State law.

### QUESTIONS REGARDING THIS BULLETIN

Technical inquiries	Submit feedback at the top of this bulletin
Warranty inquiries	Please contact the Warranty department by either using the Live Chat that's available in the Warranty Documentation Portal or through IDS by selecting

	Coverage, Policy, Coding Questions and Mileage Corrections
Parts inquiries	Submit an IDS ticket to the Parts Department