

Bulletin #: C32-0521-0635		☐ Take Note ☒ Take Action	
☐ Retail Operator ☐ General Manager	☐ Sales Pre-Owned ☐ Sales New Car	☐ Business Manager ☐ Service	☒ Parts & Accessories ☐ Administration
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Title: Parts Consultant Group Process Lead		Source: Parts Logistics	
Date: May 27, 2021		Supersedes:	



BMW PARTS BULLETIN

TEC328 COOLANT PUMP RETURN

TAKE ACTION

BMW AG has requested the inspection and return of the following part number:

11 51 7 952 783

Stock should not be sold or installed on any vehicle.

Concerned are all parts delivered and shipped so far with index AI-02 and lower. All parts with index AI-03 are good for use.

Please return all affected part(s) to your facing Regional Distribution Center (RDC). Submit for return using a YR26 damage claim with order reason BM2. A valid BMW delivery and delivery item number must be entered, and TEC328 must appear in the text of your TEC claim.

TEC328 is valid from May 27, 2021, through June 10, 2021. The deadline for filing a claim under TEC328 is June 10, 2021. All parts must be returned to your facing RDC no later than June 24, 2021.

Please reorder the same part number if needed.

Index Location

