



Service Bulletin

Bulletin No.: 21-NA-101

Date: May, 2021

TECHNICAL

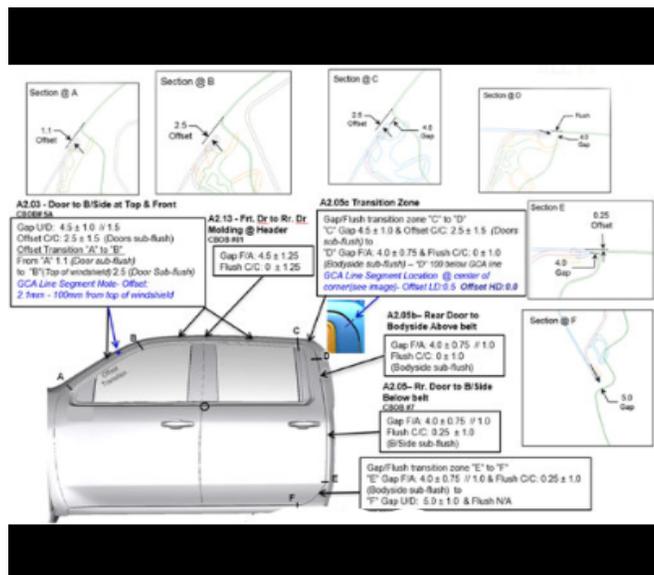
Subject: Howl, Hoot or Whistle Type Noise when Driving in Crosswinds

Brand:	Model:	Model Year:		Build Breakpoint Date:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Silverado 1500 (Crew and Extended Cabs Only)	2020	2021	SOP	December 20, 2020	All	All

Involved Region or Country	North America, Middle East, Australia/New Zealand
Additional Options (RPOs)	Vehicles Equipped with Crew or Extended Cabs Only
Condition	Some customers may comment on a noise in high crosswinds originating from the vehicle "A" pillar area. The noise may be altered or eliminated by folding the mirrors.
Cause	The cause of the condition may be that the door seals are too soft.
Correction	Verify that the doors are within specifications and replace both front door seals with revised seals (weatherstrips) if necessary.

Service Procedure

If you encounter a vehicle with the above concern, verify that the vehicle's door is within the below specifications and adjust as necessary.



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If the vehicle door adjustment is verified to be within the above specifications and the condition is still present, replace the left and right front door weatherstrip. Refer to the correct *Front Side Door Weatherstrip Replacement* in SI.

Important: For vehicle Model Year 2020 ONLY: Once the vehicle's weatherstrips are replaced, re-verify that the vehicle doors are within the above specifications.

Parts Information

Causal Part	Description	Part Number	Side
X	WEATHERSTRIP FRT S/D	84741674	Right
X	WEATHERSTRIP FRT S/D	84741673	Left

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
1481548*	Verify/Adjust Doors and Test	0.3 hr
Add	Replace Both Front Doors Weatherstrips	0.8 hr

*This is a unique Labor Operation for bulletin use only.

Version	1
Modified	Released May 10, 2021

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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