

Airstream Service Bulletin

Bulletin Number: 184

Product Line: Basecamp 20

Subject: Furnace Ducting

Operation code: TTSBR8385079

Labor rate will be: 1.5 hours

It has come to our attention that the furnace in the model year 2021 Basecamp 20 does not have sufficient air flow exiting the furnace through the furnace ducts. If the owner is experiencing the furnace cycling from warm air to cold air rapidly (short cycling) please follow the instructions below to resolve this issue.

Please contact the Airstream Customer Service Department at 877-344-1076 ext. 7491 to have the ducting parts shipped to you when an owner contacts you to schedule an appointment. The parts will be shipped to you at no cost. Please provide the trailer vin number when ordering parts.

RANGE OF VEHICLES INVOLVED:

Airstream built between: **July 22, 2020 - April 28, 2021**

Serial number range: **204844 - 206047**

Note: *Because our VINs do not run in a contiguous series, there will be units in the VIN range which will not be affected by this Service Bulletin.*

Equipment needed:

Drill/Driver
Tape measure
Screwdriver
Hole saw - 4-3/8"
Air saw



Parts needed:

3 ea. - Part # 382705 4" adjustable 90° elbow
1 ea. - Part # 601338-01 4" x 4" x 4" Tee
1 ea. - Part # 601348 4" x 2" x 4" Tee
10 Ft. - Part # 600247 4" flexible duct
4 ea. - Part # 340084-60 4" hose clamps
2 ea. - Part # 602394-03 4" register



Step 1:

Remove the cushions on both sides of the dinette. On the road side, you will need to remove the two screws under the flip out bed top. This will allow you to lift up the top of the bench to access the furnace.



Step 2:

The 2" duct on the left side of the furnace, that goes to the vent in the back of the bench, will be removed and replaced with a 4" duct. The 2" duct that goes over the furnace will remain, but will be connected in a different area (shown in a later step).



Using a screwdriver, loosen the three hose clamps to remove the 2" duct and the 2" to 4" adapter from the furnace.



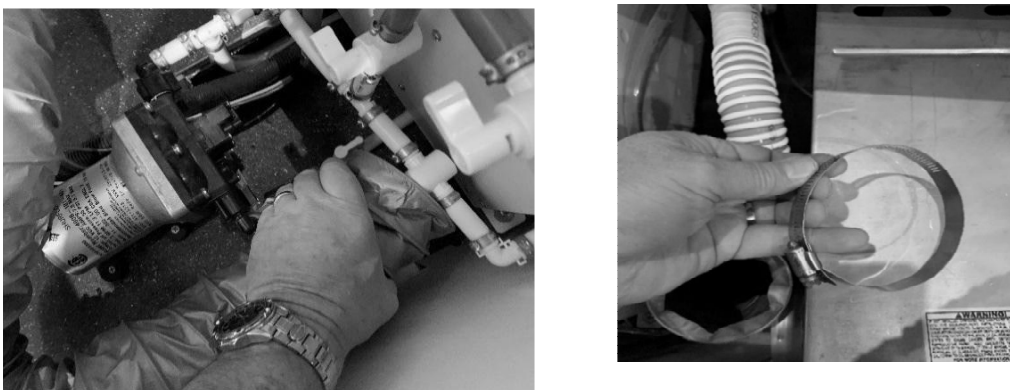
Pull the vent cover off and remove the three screws. Pull enough duct out to access the adapter.



Using a screwdriver, take the 2" duct off the 2" x 4" adapter and remove the adapter from the vent cover. With the adapter removed, you can pull the 2" duct from under the water heater. The vent may be a 4" to 2" vent without the adapter, if it is one piece replace it with the 4" vent.



Cut off approximately 6' of the 10' 4" flexible duct and feed the 6' portion under the water heater. Connect one end of the flexible duct to the furnace outlet, using a 4" clamp. Make sure the 6' of duct is pulled tight and not kinked for maximum air flow.



ERROR: undefined
OFFENDING COMMAND: f'~

STACK:

-savelevel-