

## Product Notice

Date: June 15th, 2021

Contact Number: 734-384-7898



Contact Name(s): Tenneco / DRiV Warranty

### Products

Part Number(s): 50497

Product Name: Walker Ultra Direct-Fit Catalytic Converter

Application: 2018-2014 Chevrolet/GMC Silverado/Sierra w / 4.3L & 5.3L Eng.

Packaging Label Date Code Affected: 0920032 - 0921106

### Reason / Process For Return

The incorrect parts utilize an oval converter body. The correct parts use a long, round converter body. The parts affected have date code 0920032 - 0921106 on the pipe label.

If affected part is installed, the vehicle may display a Check Engine light. The affected part will not cause a vehicle safety or performance issue but will require a replacement part to turn the Check Engine light off.

1. Please visually inspect parts within the date codes shown above and return the inventory.
2. Mark part label "Attn: Quality Control" and "TRC # 25874" with permanent marker.
3. Email warranty@driv.com with the number of units being returned, reference TRC #25874 in the subject line.
4. The warranty department will then issue call tags to return the product to:

Tenneco Inc.  
Return Center  
RGA25874  
4930 Crowe Drive  
Mt. Crawford, VA 22841

5. Credit will be issued to your account upon receipt of returned product.

6. Reorder replacement product, as required.

If you have any questions, please call 734-384-7898 and speak with a Warranty CSR.

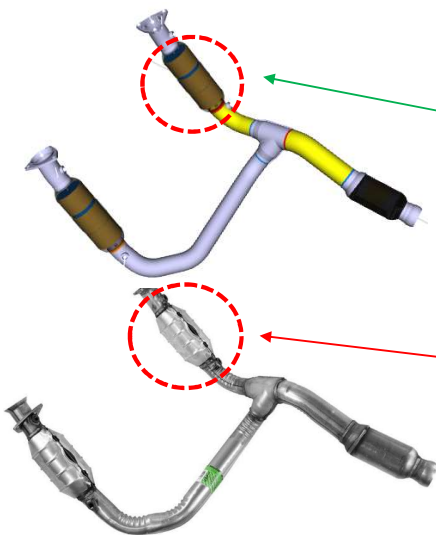
### Visual Aid

#### 1 – Label Date Code



Date code location example

#### 2- Part Image



OK – Parts with long, round converter body

Parts with oval converter body should be returned.

Commented [EA1]: These needs to be confirmed →  
New design units will be available by XX...

