



Technical Service Bulletin

GROUP Campaign	NUMBER 21-01-049H
DATE June, 2021	MODEL(S) Tucson (NX4/NX4a)

SUBJECT: OWNER'S MANUAL STICKER ATTACHMENT
(SERVICE CAMPAIGN 969)

*** IMPORTANT**

***** Dealer Stock and Retail Vehicles *****

Dealers must perform this Service Campaign on all affected vehicles prior to customer retail delivery and whenever an affected vehicle is in the shop for any maintenance or repair.

When a vehicle arrives at the Service Department, access Hyundai Motor America's "Vehicle Information Screen (VIS)" via WEBDCS to identify open Campaigns.

Description: This bulletin describes the procedure to correct an error in the fuel requirements in the owner's manual of certain 2022MY Tucson (NX4/NX4a) vehicles.

Applicable Vehicles: Certain 2022MY Tucson (NX4/NX4a) vehicles produced between January 23, 2021 – April 21, 2021

Parts Information:

PART NAME	PART NUMBER	FIGURE	REMARK
Owner's Manual Sticker	00305-SC969		Sticker(s) will be provided in a envelope labeled with the sticker part number.

Note: Dealers with affected dealer stock vehicles in their inventory were shipped stickers. Dealers without any inventory were also shipped one sticker. Additional stickers can be ordered through dealer's facing PDC.

Warranty Information:

MODEL	OP CODE	OPERATION	OP TIME	CAUSAL PART	NATURE CODE	CAUSE CODE
Tucson (NX4)	10D078R2	Sticker Attachment	0.2 M/H	00305-SC969	B11	ZZ7
Tucson (NX4a)	10D078R3					

Note 1: Submit claim on Campaign Claim Entry Screen.

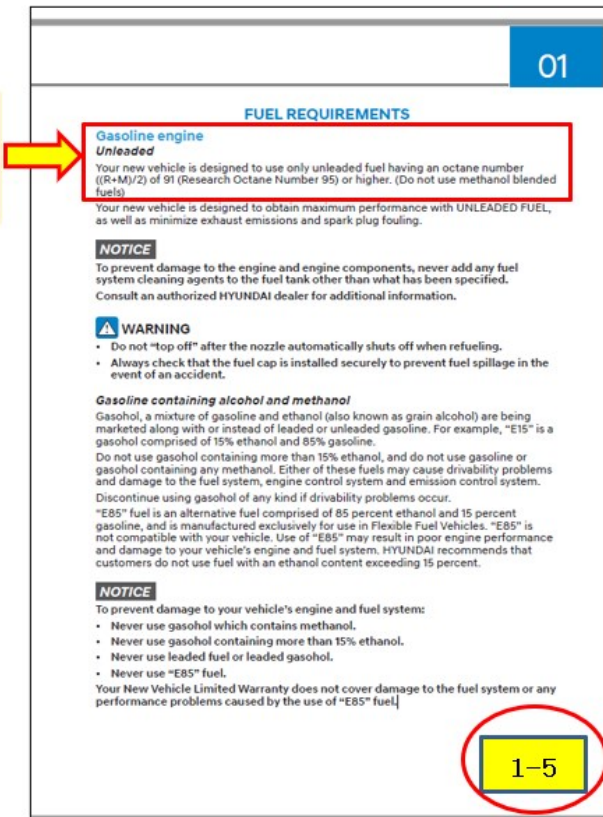
Note 2: If a part that is not covered by this campaign is found in need of replacement while performing Service Campaign 969 and the affected part is still under warranty, submit a separate claim using the same Repair Order. If the affected part is out of warranty, submit a Prior Approval Request for goodwill consideration prior to the repair.

Circulate To: General Manager, Service Manager, Parts Manager, Warranty Manager, Service Advisors, Technicians, Body Shop Manager, Fleet Repair

Service Procedure:

1. Attach the sticker over the specified text inside the owner's manual.

Your new vehicle is designed to use only unleaded fuel having an octane number ((R+M)/2) of 87 (Research Octane Number 91) or higher. (Do not use methanol blended fuels)
Your new vehicle is designed to obtain maximum performance with UNLEADED FUEL, as well as minimize exhaust emissions and spark plug fouling.



2. The service procedure is now complete.