



Terex Utilities

PRODUCT ADVISORY

PA698

DATE: 6/22/2021

REVISED:

TO: Owners, Users, Dealers, and Installers

MODELS AFFECTED: C4000, C5000, C6000, & General Digger Derricks

SUBJECT: Digger Derrick ANSI Standard Decal

Issue:

Terex digger derricks may have the incorrect ANSI compliance decal installed. The incorrect decal states that operators must comply with the requirements of American National Standard Institute A92.2 whereas the correct decal references American National Standard Institute A10.31.

Action:

Inform all users and service personnel that the incorrect decal may been installed on their machine, which will refer them to the incorrect ANSI standard. The correct standard for a digger derrick is ANSI A10.31. The decal will be located near the control station as shown in Figures 1 and 2.



Figure 1. Typical decal location for command post operator's station



Figure 2. Typical decal location for handle rack operator's station

The decal for digger derricks is part number 485894, as shown in Figure 3. The decal for aerial devices is part number 468476A, as shown in Figure 4.

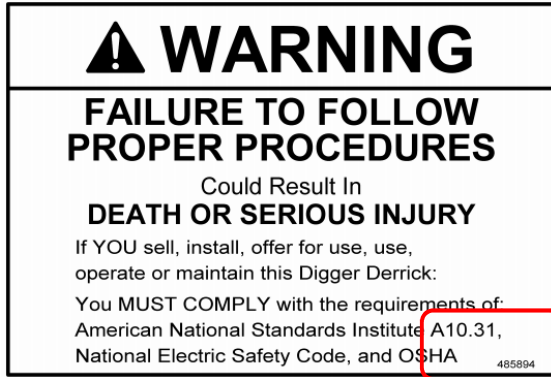


Figure 3. Digger Derrick Decal

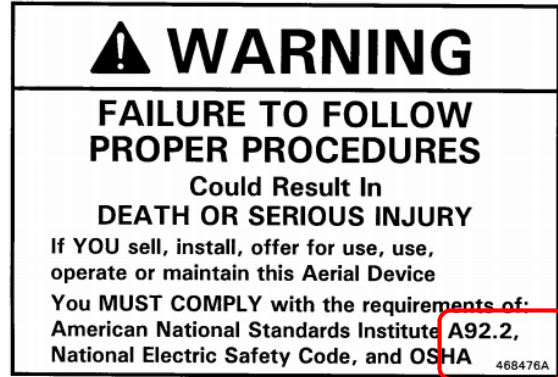


Figure 4. Aerial Device Decal

What Terex will Do:

Terex is making available the correct decal at no cost to the owner for 90 days after the release date of this bulletin. After the 90 days, the decal, part number 485894, will be available for purchase through Terex replacement parts. Each machine requires one (1) decal.

Contact Terex Utilities; through your nearest TEREX Utilities dealer as shown on the web site, terexutilities.com, call Terex Utilities Warranty Department at 1-844-837-3948 or by email at utilities.warranty@terex.com to provide a list of serial numbers for the affected machines. They will be shipped to the address you designate. When you receive the correct decal, remove the incorrect decal and install the correct one in its place.

Terex and local industry standards (CSA and ANSI) require that the purchaser of a Terex unit report to Terex the model and serial number of each machine sold, as well as the name, address, and telephone number of the new owner, within 60 days of the sale. Use the Owner Update Form in the manual to update the owner status of any of your machines. Terex also asks the seller to provide the new owner information so if you require additional copies of the Owner Update Form or have any questions, please contact TEREX Utilities Warranty Department at 1-844-837-3948 or utilities.warranty@terex.com.

To register your Terex Utilities aerial device or digger derrick, click or navigate to the following link: <https://www.terex.com/utilities/en/support/product-registration>