



Service Information System

Previous Screen

Welcome: lanets

Product: NO EQUIPMENT SELECTED
Model: NO EQUIPMENT SELECTED
Configuration: NO EQUIPMENT SELECTED

Service Letter

PRODUCT IMPROVEMENT PROGRAM FOR INSPECTING AND REMOVING CERTAIN REMAN TURBOCHARGERS FROM DEALER PARTS STOCK

Media Number -UEBE1967-00

Publication Date -2021/04/21

Date Updated -2021/04/21

Caterpillar: Confidential Yellow

UEBE1967-00



SERVICE LETTER

21Apr2021

U-178
A-137
D-170
O-162

*Parts stock action
only*

PRODUCT IMPROVEMENT PROGRAM FOR INSPECTING AND
REMOVING CERTAIN REMAN TURBOCHARGERS FROM DEALER
PARTS STOCK

7750

PI70874

NOTE: Caterpillar's obligations under this Service Letter are subject to, and shall not apply in contravention of, the laws, rules, regulations, directives, ordinances, orders, or statutes of the United States, or of any other applicable jurisdiction, without recourse or liability with respect to Caterpillar.

NOTE: When submitting claim for Parts Stock Action, Use the appropriate lanets
Caterpillar: Confidential Yellow

99Z as the s/n, the appropriate Service Letter Program Number as the Part number in the Part Causing Failure field, "7751" as the Group Number, "56" as the Description Code.

NOTE: The information supplied in this service letter may not be valid after the termination date of this program. Do not perform the work outlined in this Service Letter after the termination date without first contacting your Caterpillar product analyst.

TERMINATION DATE

31Jul2021

PROBLEM

Certain Reman Turbochargers may contain a cartridge that poses a risk of being out of balance due to a machining issue.

ACTION REQUIRED

WARNING

Do not operate or work on this product unless you have read and understood the instruction and warnings in the relevant Operation and Maintenance Manuals and relevant service literature. Failure to follow the instructions or heed the warnings could result in injury or death. Proper care is your responsibility.

Inspect the list of Reman Turbochargers (Image1 through Image3) in dealer part stock. The serial number can be found on the packaging label on the outside of the box (Image4).

If a Reman Turbocharger with a serial number from the list is found, then remove the turbocharger from dealer part stock. Refer to the Parts Disposition.

If any other serial number is found, then mark the packaging as inspected and return the turbocharger to dealer part stock.

0R1058	YAC280132	YAC280133	YAC280135	YBC240075	YBC240076	YBC240081	YBC240083	YBC240084	YBC240147
0R1090	YAC270204	YAC270205	YAC270206	YAC270208	YAC270209	YAC270211	YAC270218		
0R5362	YBC180192	YBC180193							
0R5363	YAC300036								
0R5370	YBC240177	YBC240178	YBC240181						
0R5749	YAC290102								
0R5794	YBC010028								
0R5914	YAC290113								
0R6158	YBC050019	YBC050020	YBC170077	YBC170078	YBC170079	YBC170080	YBC170081	YBC170093	
0R6169	YBC030102								
0R6328	YBC010103								
0R6363	YBC020085								
0R6733	YBC100094								
0R6734	YAC270160								
0R6960	YBC240169	YBC240171							
0R6967	YBC050176	YBC080056	YBC080057	YBC080058					
0R7036	YAC290086	YAC290091	YBC010019	YBC110141	YBC110143				
0R7068	YBC080182	YBC080183							
0R7087	YBC240184	YBC240185							
0R7105	YBC240067								
0R7178	YBC010033								
0R7189	YAC270074								
0R7200	YBC050129	YBC050130	YBC050131	YBC050132					
0R7202	YBC230118								
0R7223	YBC190109								
0R7430	YBC240173	YBC240174	YBC240175						
0R7574	YBC050035	YBC050036	YBC050038	YBC050039	YBC120133				
0R7575	YBC010058								
0R7578	YBC240020								
0R7598	YBC010175								
0R7921	YBC030128	YBC030129	YBC030131						

Image1

10R0434	YBC170204								
10R1054	YBC220189								
10R1055	YBC080033								
10R1927	YBC010075								
10R1975	YBC050090								
10R2027	YBC020031								
10R2028	YBC050123	YBC050128							
10R2038	YBC100180	YBC100184	YBC100185	YBC100186	YBC100187	YBC100191	YBC100193	YBC100195	YBC100199
10R2297	YAC270007	YAC270010	YBC220007						
10R2407	YBC040118								
10R2622	YBC030004	YBC030007							
10R2793	YBC170039								
10R2907	YBC040280	YBC040283							
10R3205	YBC020075								
10R3284	YBC200052	YBC200055	YBC200061						
10R3861	YBC240119	YBC240122							
10R3930	YBR030017								
10R4189	YBR090055	YBR090057							
10R4634	YBC090212								
10R4640	YBC010080								
10R5421	YAR270068								
10R7294	YBC240148	YBC240149	YBC240150	YBC240151	YBC240153	YBC240154	YBC240156		
10R7295	YBC200024								
10R7298	YBC200096								
10R7954	YBC190048								
10R8224	YBC220061								
10R8230	YBC200133								
10R8251	YBC050007	YBC050009	YBC050011	YBC050015					
10R8733	YBC040068	YBC040089	YBC080017	YBC080029					
10R8927	YBC200073	YBC200077							
10R8956	YAC290013	YAC290015							

Image2

10R8968	YAC270126								
20R0438	YBC240159	YBC240162	YBC240163						
20R0916	YBC010063								
20R0973	YBC240032								
20R1163	YBC080007								
20R1177	YBC180056								
20R2911	YBC240006								
20R3176	YBC180061								
20R3254	YBC120025								
20R3691	YAC290032								
20R3692	YBC180008								
20R3769	YBC100173								
20R5057	YBC180042								
20R5068	YBC030115	YBC030117	YBC030119	YBC030120	YBC030123	YBC030125	YBC040012	YBC040013	YBC040014
	YBC040233	YBC040235	YBC040236	YBC040237	YBC040238	YBC040239	YBC080110	YBC080115	YBC080119
	YBC080120	YBC080121	YBC100048	YBC100049	YBC100053	YBC100054	YBC200151		
20R5216	YAC270125	YBC040145	YBC040150	YBC240124					
20R7009	YBC170192	YBC170195	YBC170196						
20R7011	YBC010184	YBC010185	YBC010187	YBC010189	YBC010190				

Image3



Image4

SERVICE CLAIM ALLOWANCES

Submit one claim for all parts removed from dealer parts stock.

PARTS DISPOSITION

NACD:

Hold all Reman Turbochargers removed from dealer part stock for a Parts Return Request (PRR). A Parts Return Request (PRR) will be issued to you through the Send-It-Back process after the claim is submitted. Make sure to list the service letter program number on the packing slip and include **Caterpillar: Confidential Yellow**

the closed work order paperwork. Handle all other parts in accordance with your Warranty Bulletin on warranty parts handling.

If a Parts Return Request (PRR) is not issued to you after 30 days through the Send-It-Back process, handle the parts in accordance with your warranty bulletin on warranty parts handling.

EAME, LACD, and APD:

Hold all Reman Turbochargers removed from dealer part stock for 30 days for a possible Parts Return Request (PRR). Make sure to list the service letter program number on the packing slip and include the closed work order paperwork. Handle all other parts in accordance with your Warranty Bulletin on warranty parts handling.

If a Parts Return Request (PRR) is not issued to you after 30 days through the Send-It-Back process, handle the parts in accordance with your warranty bulletin on warranty parts handling.

Copyright 1993 - 2021 Caterpillar Inc.
All Rights Reserved.
Private Network For SIS Licensees.

Fri Jul 02 2021 14:20:51 GMT-0500 (Central Daylight Time)
lanets