

# Special Service Message

NOTE: A Special Service Message is a formal communication issued by Jaguar and carries the same importance of a Technical Service Bulletin. An SSM is a quick method of communicating "Need To Know" information to the technical service community. SSM's may be issued in advance of a technical bulletin or may be the only communication on a given topic. All information contained in Jaguar technical communications are intended for use by trained, professional technicians with the knowledge, tools, and equipment required to complete the procedure correctly and safely. It informs the Technicians of conditions that may occur on some vehicles, or provides information that could assist in correct vehicle and diagnostic service.

SSM 75446 - X590 21MY BCCM AH Software Download

**Models :** I-Pace / X590

**Engineer** Shilvock Matthew

**Name :**

**Last** 28 JUN 2021 09:13:25

**Modified :**

**Category :** Engine

**Symptom :** 499000 Basic Engine

**Content :** X590 21MY BEVs Only

**Issue:**

No customer complaint. BCCM (Battery charger control module) may become unresponsive during / post a software update to L9D3-14A752-AH.

**Cause:**

If the BCCM has performed less than 66 sleep cycles, then the module can become corrupt during a software update.

**Action:**

To prevent corruption of the BCCM side of HVJB (High voltage junction box), AH level S/W has now been removed from PF v335.

Before updating the BCCM and/or fitting a new HVJB, please ensure pathfinder is at level 335 or later before performing installation routines