

Special Service Message

NOTE: A Special Service Message is a formal communication issued by Land Rover and carries the same importance of a Technical Service Bulletin. An SSM is a quick method of communicating "Need To Know" information to the technical service community. SSM's may be issued in advance of a technical bulletin or may be the only communication on a given topic. All information contained in Land Rover technical communications are intended for use by trained, professional technicians with the knowledge, tools, and equipment required to complete the procedure correctly and safely. It informs the Technicians of conditions that may occur on some vehicles, or provides information that could assist in correct vehicle and diagnostic service.

SSM 75438 - 21MY - AJ20D6 - Non - Start after Eco-Stop

Models : Range Rover / L405

Range Rover Sport /
L494

Engineer Hooper Tristan

Name :

Last 21 JUN 2021 10:17:15

Modified :

Category : Engine

Symptom : 404000 Fuel System Concerns

Content : **Issue:**

JLR is investigating customers reporting Non - Start after Eco-Stop/start event. P0087-84 Fuel Rail/System Pressure - Too Low Bank 1 - Signal below allowable range will also be logged within the Powertrain Control Module (PCM)

Cause:

Fuel Pump Driver Module (FPDM) internal software

Action:

1. Confirm the customers reported concern
2. Connect Pathfinder and start a session, read PCM DTC's and confirm P0087-84 is present
3. Proceed to replace the Fuel Pump Driver Module (FPDM) (LR159937) as per TOPIx procees 303-04H (L405) and 303-04J (L494) Fuel Pump Driver Module

Thank you in advance for your assistance with this matter