LTB00910NAS2

TECHNICAL BULLETIN



18 JUN 2021

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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

INFORMATION

This reissue replaces all previous versions. Please destroy all previous versions.

This bulletin supersedes TSB LTB00910NAS1/2016 dated 30 MAR 2016, which should either be destroyed or clearly marked to show it is no longer valid (e.g. with a line across the page). Only refer to the electronic version of this Technical Bulletin in TOPIx.

Changes are highlighted in blue

SECTION:

412-00

SUBJECT/CONCERN:

Auto Recirculation Sensitivity Cannot Be Set To 'High' In Climate Control Settings Menu

AFFECTED VEHICLE RANGE:

MODEL: N

MODEL YEAR:

VIN:

ASSEMBLY PLANT:

MODEL:		MODEL YEAR:	VIN:	ASSEMBLY PLANT:	
	Range Rover Evoque (LV)	2016	077912-136995	Halewood	
	Discovery Sport (LC)	2016	544577-611570	Halewood	

MARKETS:

NORTH AMERICA

CONDITION SUMMARY:

SITUATION:

The Auto Recirculation sensitivity cannot be set to 'High' in the Climate settings menu on the Touchscreen.

CAUSE:

Software error.

ACTION:

Follow the instruction(s) below.

TOOLS:



JLR approved battery support unit

WARRANTY:

NOTE:

* When submitting your Warranty claim within the Warranty portal, use the Condition Code list shown to select the Condition Code which best describes the vehicle defect.

NOTES:

- Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Use TOPIx to obtain the latest repair time.
- The JLR claims submission system requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.

DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
HVAC Control Module (HVAC) - Update ECU	85.80.02	0.2	*	LR066860

NOTE:

Normal Warranty procedures apply.

DIAGNOSTIC INSTRUCTION

1.

CAUTIONS:

- This procedure requires a minimum of SDD 160.04 and Software
 Management Pack 342 installed or later.
- All ignition ON/OFF instructions must be followed. Failure to complete these instructions may cause damage to the vehicle control modules.

NOTE:

The JLR approved diagnostic equipment will read the Vehicle Identification Number (VIN) for the vehicle and automatically take the vehicle out of 'Transportation Mode' if required.

Connect the JLR approved battery support unit.

- ^{2.} Connect the JLR approved diagnostic equipment to the vehicle and begin a new session.
- ^{3.} Follow the JLR approved diagnostic equipment prompts.

Click here to run: Configure existing module - Heating ventilation and air conditioning control module (160.04 / 51000)

- 4. If the hyperlink is not available, the application can be found as follows:
 - Select the 'Diagnosis' Session Type.
 - Select the following symptom:
 - Electrical Climate control system Temperature regulation.
 - Run and close the 'Datalogger' tool to reveal the 'Extras' tab, select the 'Extras' tab.
 - Run 'Configure existing module Heating ventilation and air conditioning control module.
- ^{5.} If required, reset the vehicle to 'Transportation Mode'.
- 6. When all of the tasks are complete, exit the session.
- Disconnect the JLR approved diagnostic equipment and the JLR approved battery support unit.