

Customer Notification



DEPARTMENT OF COMPLIANCE
VEHICLE SAFETY AND RECALL MANAGEMENT
BUILDING 11
423 N MAIN ST
MIDDLEBURY, INDIANA 46540-9218

Customer Notification: 34-1382

- o *Integrity*
- o *Safety*
- o *Quality*
- o *Customer Service*

<<OWNER NAME/DEALERNAME>>
<<ADDRESS>>
<<CITY>>, <<ST>> <<ZIP-XXX>>

July 7, 2021

This Notice applies to your vehicle VIN listed above.

Dear Forest River Customer:

Forest River is alerting you to a General Motors/Chevrolet emissions recall involving certain 2021 - Forester Class C FRC2551DSLEC and 2021 – 2022 - Sunseeker Class C SSC2550DSLEC recreational motor homes. Please see the information below which describes the issue and provides you with details on the steps you should take to have your vehicle repaired.

WHAT IS THE ISSUE?

Your 2021 model year Chevrolet Express may have a Vehicle Emissions Control Information (VECI) label which may have the incorrect On-Board Diagnostic (OBD) system noted.

OWNERS AND DEALERS: WHAT SHOULD YOU DO?

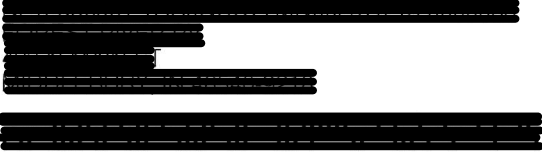
Please review and follow the notice that accompanies this letter.

Sincerely,

Forest River, Inc.
Office of Corporate Compliance



Chevrolet
P.O. Box 909989
Milwaukee, WI 53209-9989



June 2021

This notice applies to your vehicle, **VIN:** [REDACTED]

Dear [REDACTED]:

This notice is sent to inform you that General Motors is conducting a voluntary emission recall that includes your vehicle.

Reason For This Recall: Your 2021 model year Chevrolet Express may have a Vehicle Emissions Control Information (VECI) label which may have the incorrect On-Board Diagnostic (OBD) system noted.

What Will Be Done: The label for your vehicle is enclosed. To reduce your inconvenience, you can install the label by following the enclosed instructions. If you desire, however, you may take the label to your dealer for installation. This service will be performed for you at no charge.

What You Should Do: If you wish to have your dealer install the label, please contact your GM dealer as soon as possible to arrange a service date and to assure parts availability. Instructions for making this correction have been sent to your dealer. Please ask your dealer if you wish to know how much time will be needed to schedule, process, and repair your vehicle.

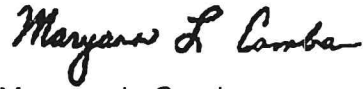
If you have any questions or need any assistance, just contact your Chevrolet dealer or the Chevrolet Customer Assistance Center at 1.800.630.2438 (TTY 1.800.833.2438).

Emission Law Information: In order to ensure your full protection under the emission warranty made applicable to your Chevrolet Express vehicle by state and federal law, and your right to participate in future recalls, it is recommended that you have your vehicle serviced as soon as possible. Failure to do so could legally be determined to be lack of proper maintenance of your vehicle. Also, your vehicle may fail a state or local emission inspection or I/M smog check test if this recall is not accomplished.



general motors

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your continued satisfaction with our products.



Maryann L. Combs
Vice President
Global Vehicle Safety

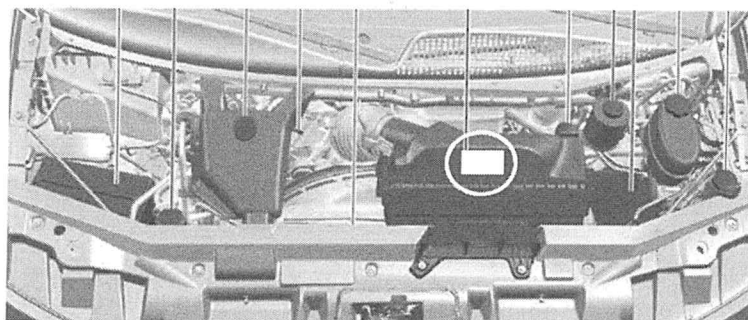
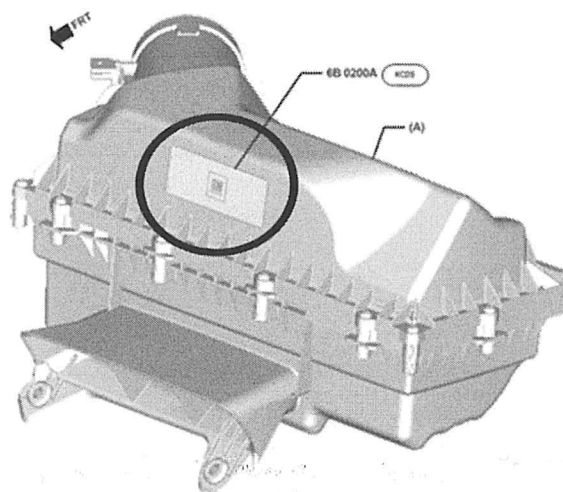
Enclosure
GM Recall: N212336951



Label Installation Instructions

The Vehicle Emissions Control Information (VECI) label overlay will be mailed to the vehicle owner.

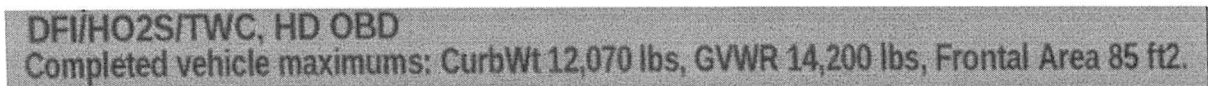
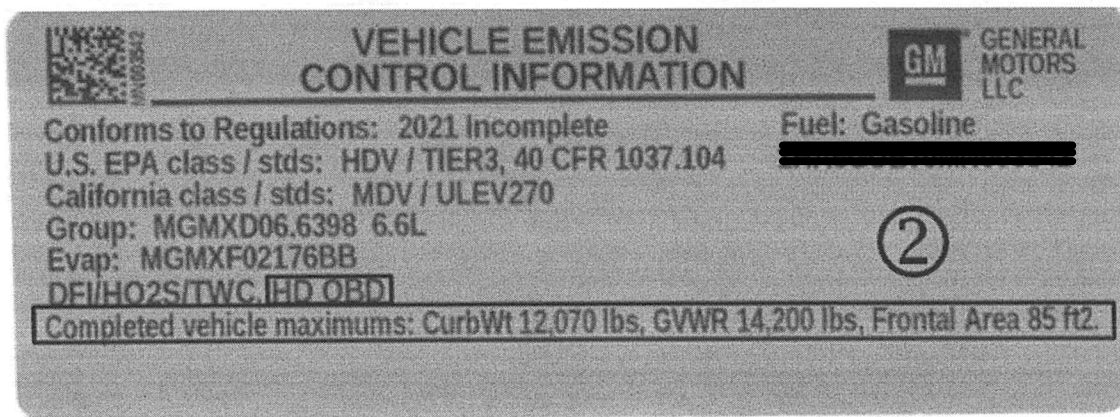
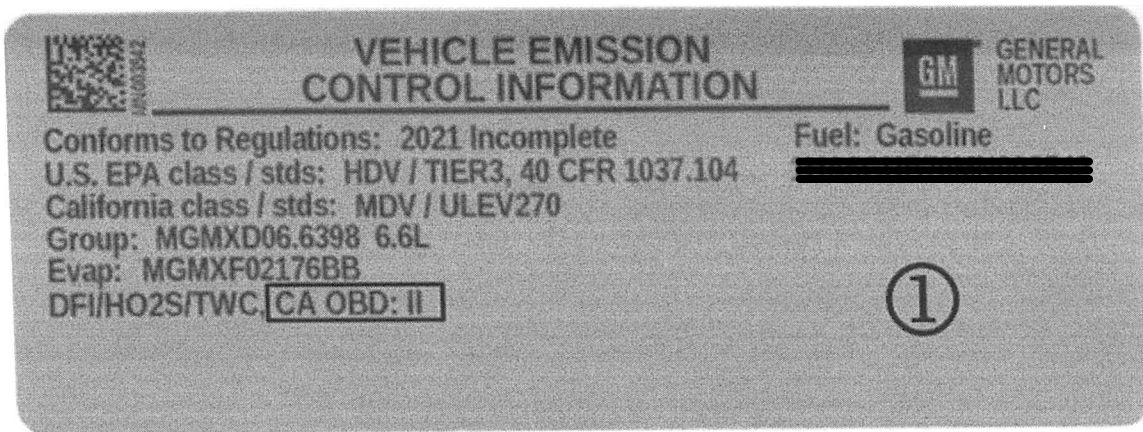
1. Open the hood.



2. Locate the Vehicle Emission Control Information (VECI) Label on the airbox, in the location circled.

Important: DO NOT use any cleaners or solvents to clean the label surface.

3. Clean and dry the VECI label using water and a clean, lint-free cloth. The surface must be clean, dry, and free of any contaminants.



4. Affix the new Vehicle Emission Control Information Label overlay onto VECI label in the spot specified (2). This is how the label should look when finished.
 - The old label will look as shown in (1), and will incorrectly say "CA: OBD: II," with no line below that. The overlay, (3) is shown at the bottom.
5. Close the hood.